



FIAM: Intermodal Network Equipment

Job Aid: Resubmit a Rejected Estimate

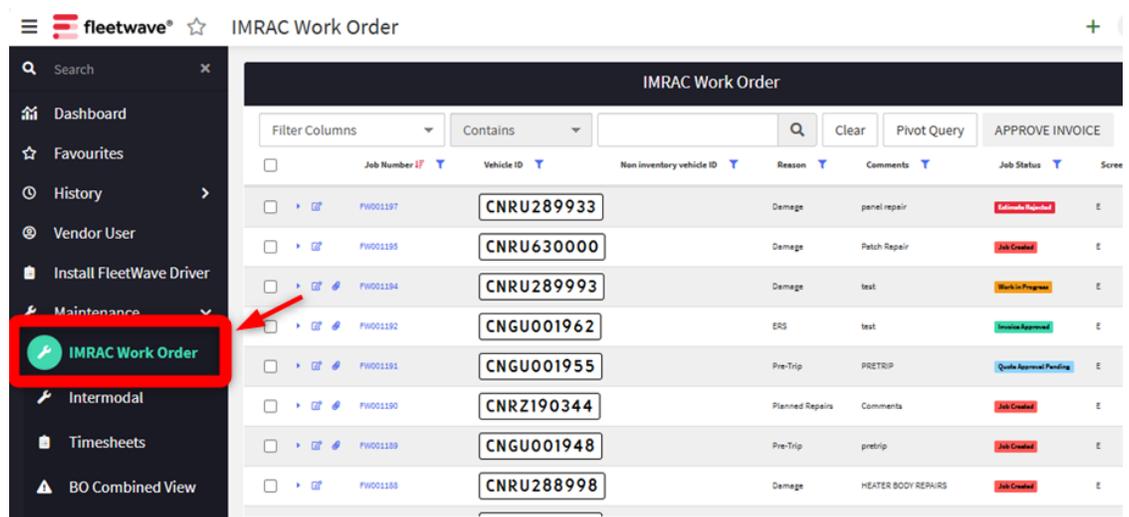
Resubmit a Rejected Estimate

This job aid provides a step-by-step guide for resubmitting an estimate that was rejected by CN for chassis, containers, reefers, and clips. Rejected estimates will appear as 'Estimate Rejected' work orders in FleetWave.

Steps

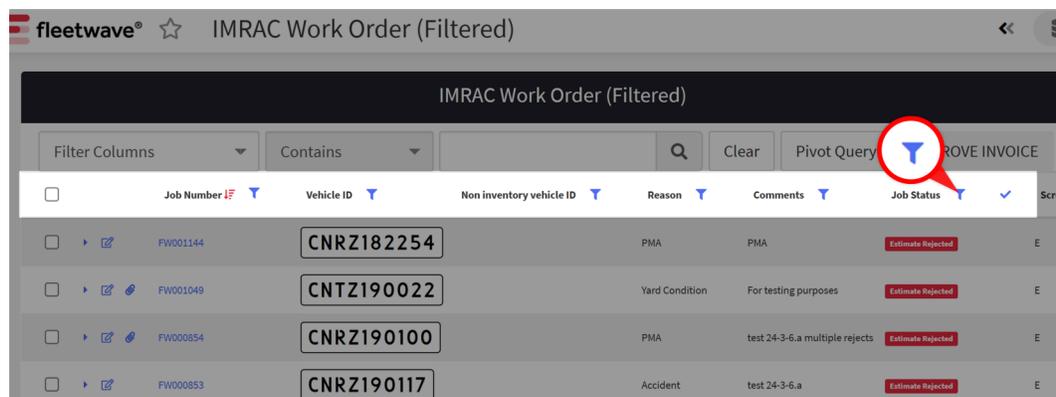
1

Access the work order currently in an **Estimate Rejected** status via the IMRAC Work Order table.

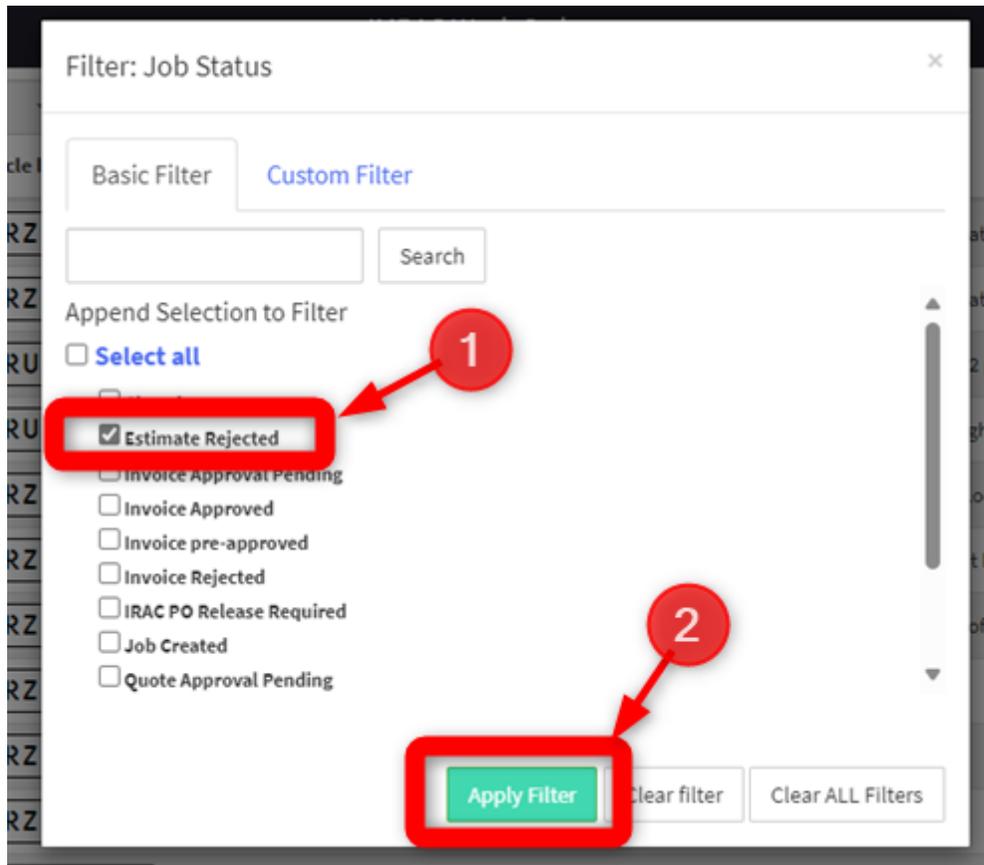


2

You can click the funnel icon next to the job status to filter the job status column to quickly locate work orders with **Estimate Rejected** status.



- 3** • After clicking the funnel icon ▼ the filter menu for **Job status** appears.
1. Check the job status you wish to be shown.
 2. Click **Apply Filter** to see the changes.



- 4 • Open the work order in edit mode by clicking on the paper-pencil icon .

IMRAC Work Order

IMRAC Work Order

Filter Columns Contains cntz190022 Clear Pivot Query APPROVE INVOICE

<input type="checkbox"/>	Job Number <i>IF</i>	Vehicle ID	Non inventory vehicle ID	Reason	Comments	Job Status	Screen Internal/External
<input type="checkbox"/>	FW001149	CNTZ190022		ERS	TESTING SUPPLIER POP-UP.	Job Created	E
<input type="checkbox"/>	FW001147	CNTZ190022		Damage	Test	Job Created	E
<input type="checkbox"/>	FW001049	CNTZ190022		Yard Condition	For testing purposes	Estimate Rejected	E
<input type="checkbox"/>	FW001047	CNTZ190022		Planned Repairs	Job Aid - Rejection	Quote Approval Pending	E
<input type="checkbox"/>	FW000888	CNTZ190022		PHC	CNTZ190022	Quote Approval Pending	E

- 5 • Go to the Notes tab.

IMRAC Work Order

Description **Notes** Posts Warranty Uploads Auditing

Order new License Plate Order new VIN Plate

Submit Quote

Refresh Form Waiting for parts

Job Number	FW001049	Contract ID	CONTRACT000001
Vehicle ID	CNTZ190022	Job Status	Estimate Rejected
Reason		Make	INNOVATIVE TRAILER DESIGN
Screen Internal/External	External	Model	TRI60-SPRS
Depot	I/M Terminal - Brampton	Model year	2011
Costcentre	Chassis Brampton Terminal	Source Currency	CAD
Warranty	0		
Work Order Estimate	800.00		

Operational Status AVAILABLE Days Off Road 0.00

Add Defect or Service

6. Review the Rejection Reason and Rejection Comment

The screenshot shows the FleetWave IMRAC Work Order interface. The 'Rejection Reason' is 'TEST1' and the 'Rejection Comment' is 'Photos have not been submitted for review. Please upload and resubmit for approval.' A red box highlights these two fields, and a red arrow points to the 'Supplier Code' field above them.

Operational Status: AVAILABLE Days Off Road: 0.00
Add Defect or Service
Supplier Code: 46260 Companies: TEST-IRAC VENDOR
Rejection Reason: TEST1
Rejection Comment: Photos have not been submitted for review. Please upload and resubmit for approval.
Rejection Count: 1 Rejected By: ZD4998
Mechanic: TEST_VENDOR_MECHANIC
Estimated Start Date: 19/01/2025 Job Start Date: / / Job End Date: / / Save Cancel < >

7. Go to the Description tab and add or update job detail lines, associated costs, and/or attached documents that were previously missing based on the rejection comments.

The screenshot shows the FleetWave IMRAC Work Order interface with the 'Job Details - IMRAC' table. The table has columns for Job Number, Item No., Supplier Code, Reason, AAR Code, Workdone Code, and VMRS Failure Code. A red box highlights the table, and a red arrow points to the 'Supplier Code' column.

Comments: Job Aid - Rejection
Created by: TEST_VENDOR_MECHANIC
Job Details - IMRAC Batch Parts Model Services +
Job Details - IMRAC
Filter Columns Contains Search Clear
Table:
- Job Number: PW000967, Item No.: 000001, Supplier Code: 46260, Reason: Planned Repairs
- Job Number: PW000967, Item No.: 000002, Supplier Code: 46260, Reason: Planned Repairs, AAR Code: 2451, Workdone Code: NETWORK-1, VMRS Failure Code: NETWORK-15



NOTE

If you are unsure about why your Estimate was Rejected, please call or e-mail the IMRAC.

Phone: 1-866-381-9719

E-mail: IMRAC@cn.ca

8

Click/tap **Submit Quote** to resubmit the estimate to the IMRAC Agent for approval.

The screenshot shows the FleetWave interface for an IMRAC Work Order. On the left is a navigation menu with options like Dashboard, Favourites, History, and IMRAC Work Order (highlighted). The main area has tabs for Description, Notes, Warranty, Uploads, Auditing, and a lock icon. Below the tabs are buttons for 'Order new License Pla', 'Order new VIN Plate', 'Refresh Form', and 'Submit Quote' (highlighted with a red box and arrow). A red status bar says 'Waiting for parts'. The form fields include Job Number (FW000967), Vehicle ID (CNTZ190022), Reason (Planned Repairs), Screen Internal/External (External), Depot (I/M Terminal - Brampton), Costcentre (Chassis Brampton Terminal), Warranty (0), and Work Order Estimate (800.00). At the bottom, there's an 'Add Defect or Service' button and an 'Operational Status' field set to 'AVAILABLE'.



NOTE

The work order status will change to “Quote Approval Pending”, meaning your estimate has been resubmitted to the IMRAC for review.