



FIAM: Intermodal Network Equipment

Job Aid: Raise a Bad Order into a Work Order in
FleetWave

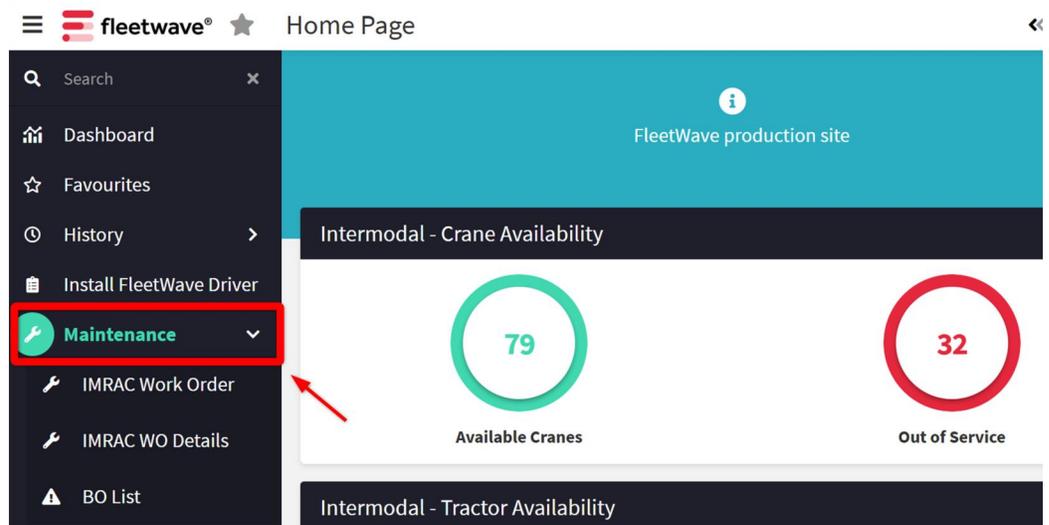
Raise a Bad Order into a Work Order in FleetWave

Bad Orders (BO) are recorded and managed within FleetWave. You can follow these steps to raise bad orders listed in the BO List to a work order in FleetWave.

Steps

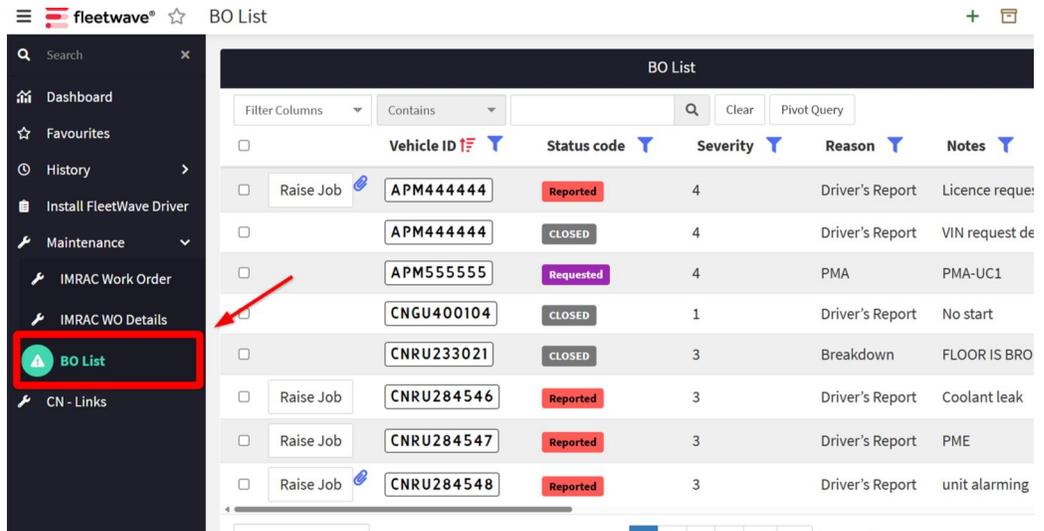
1

Expand the **Maintenance** module in the main menu.



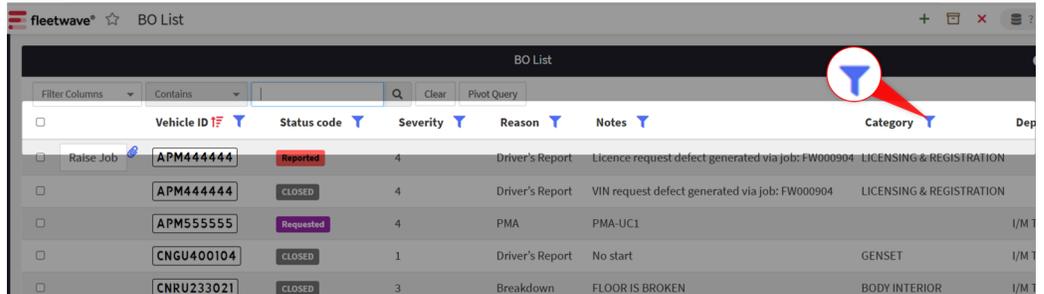
2

Select BO List from the expanded section.



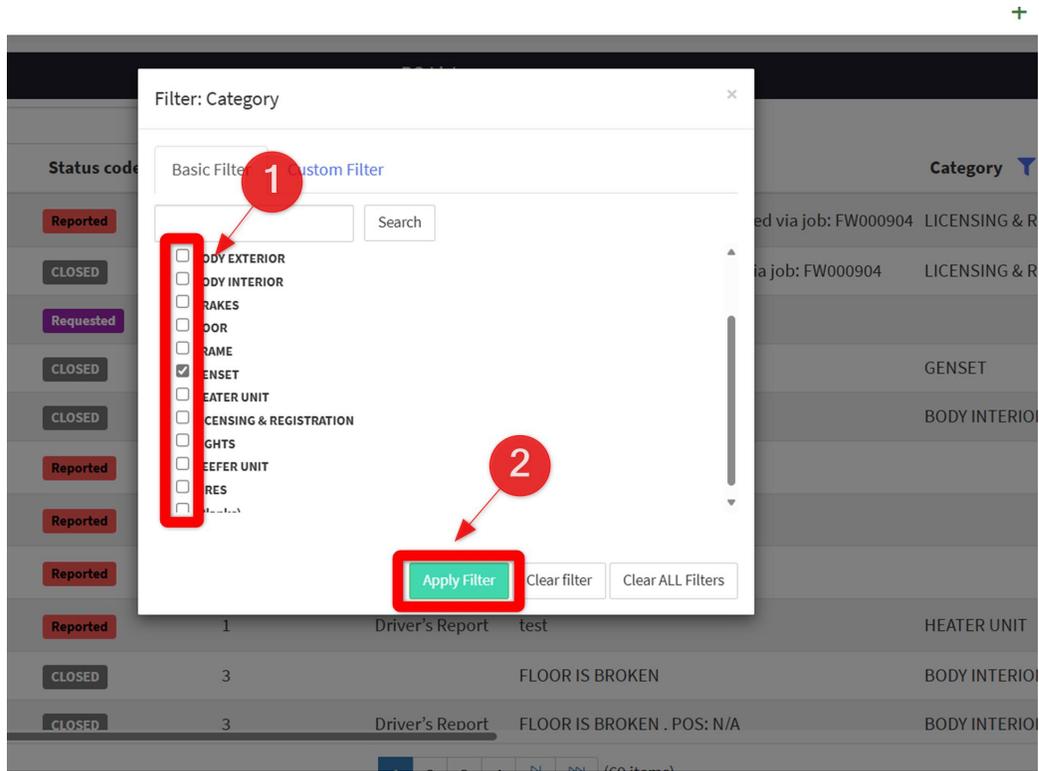
3

From the BO List table, filter and sort bad orders using the funnel icons above each column. For example, you can filter the Category or Vehicle ID, etc.



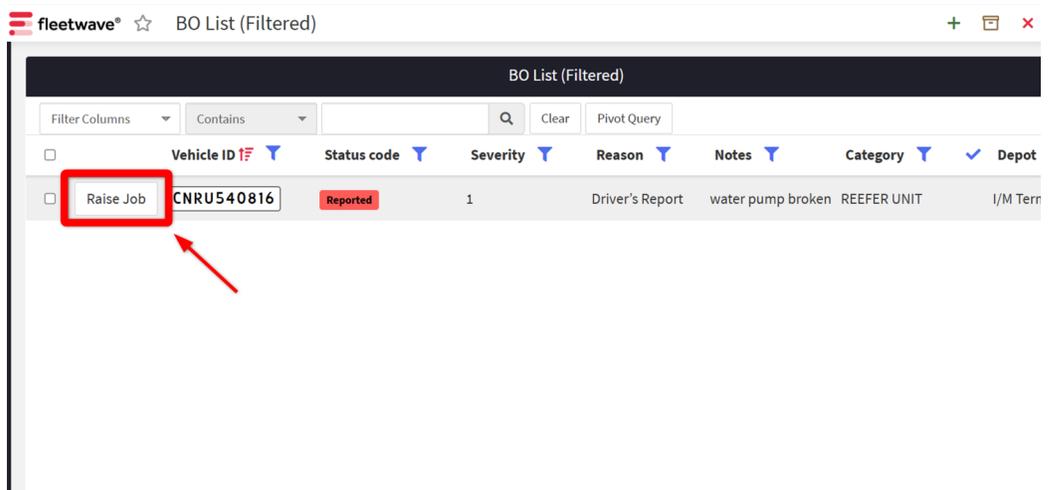
FIAM: Intermodal Network Equipment

Job Aid: Raise a Bad Order into a Work Order in FleetWave

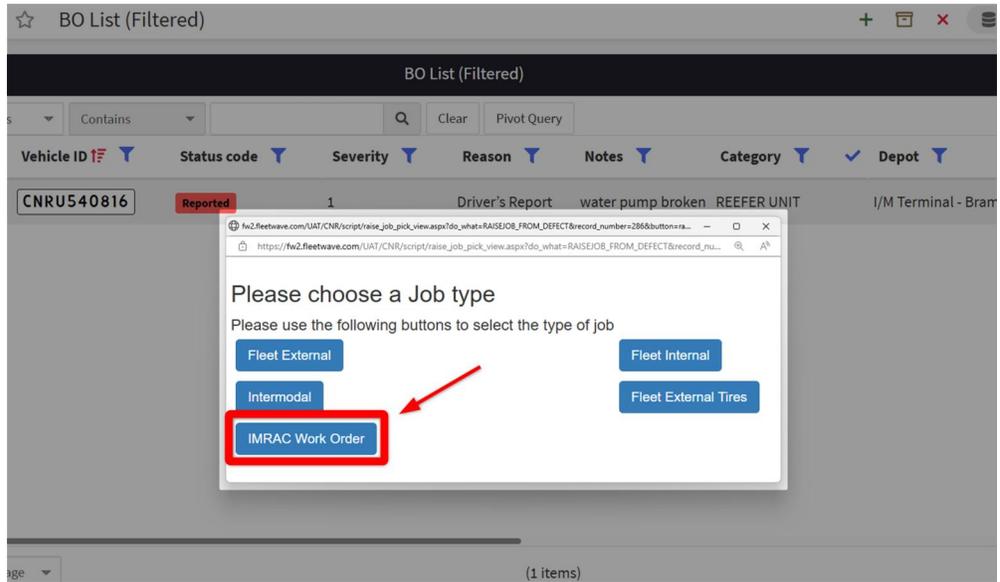


4

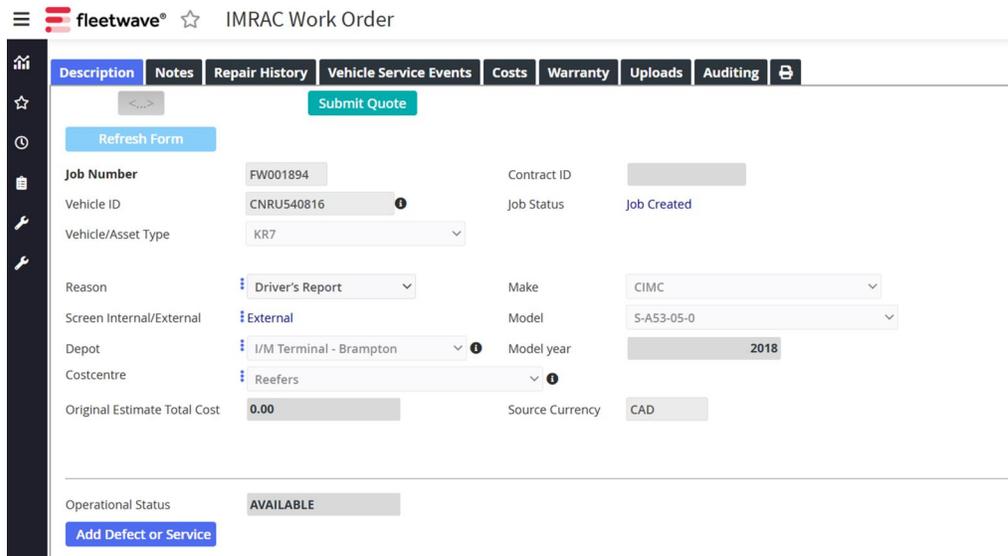
Click on the **Raise Job** button to convert the bad order into a work order.



- 5 • Select IMRAC Work Order as the job type.



- 6 • The system displays the IMRAC Work Order screen.



7

Click on the **Add Defect or Services** button to verify if there are additional bad orders you want to add to this work order.

fleetwave® IMRAC Work Order

Submit Quote

Refresh Form

Job Number: FW001894 Contract ID: [Redacted]

Vehicle ID: CNRU540816 Job Status: Job Created

Vehicle/Asset Type: KR7

Reason: Driver's Report Make: CIMC

Screen Internal/External: External Model: S-A53-05-0

Depot: I/M Terminal - Brampton Model year: 2018

Costcentre: Reefers

Original Estimate Total Cost: 0.00 Source Currency: CAD

Operational Status: AVAILABLE

Add Defect or Service

8

Select the applicable action required from the pop-up window.

Submit Quote

FW001894 Contract ID: CONTRACT000001 Please Pick

CNRU540816 Job Number: FW001894

Add Defects / Services

Vehicle ID: CNRU540816

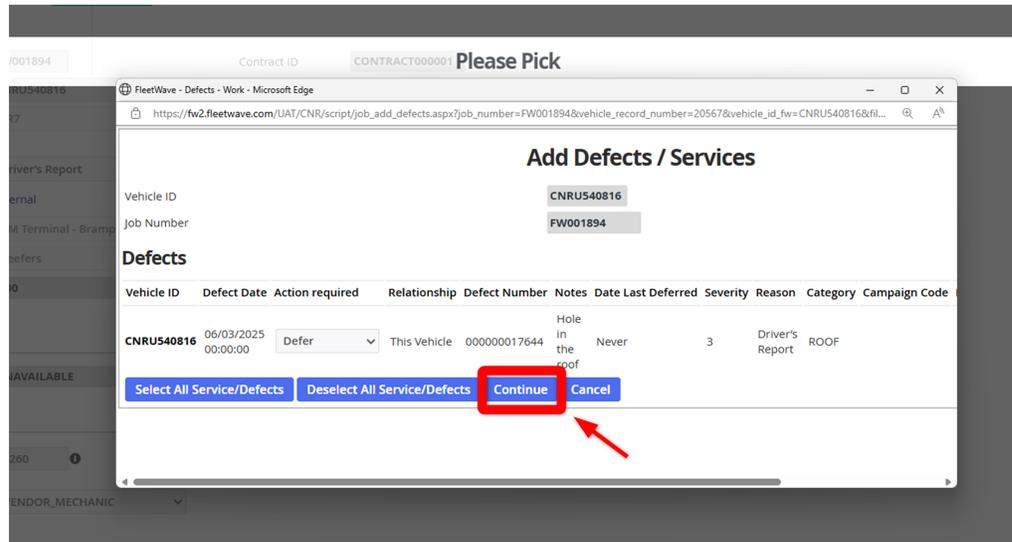
Job Number: FW001894

Vehicle ID	Defect Date	Action required	Relationship	Defect Number	Notes	Date Last Deferred	Severity	Reason	Category	Campaign Code
CNRU540816	06/03/2025 00:00:00	** NOT SET **	This Vehicle	000000017644	Hole in the roof	Never	3	Driver's Report	ROOF	

Select All Service/Defects | Add Service/Defects | Continue | Cancel

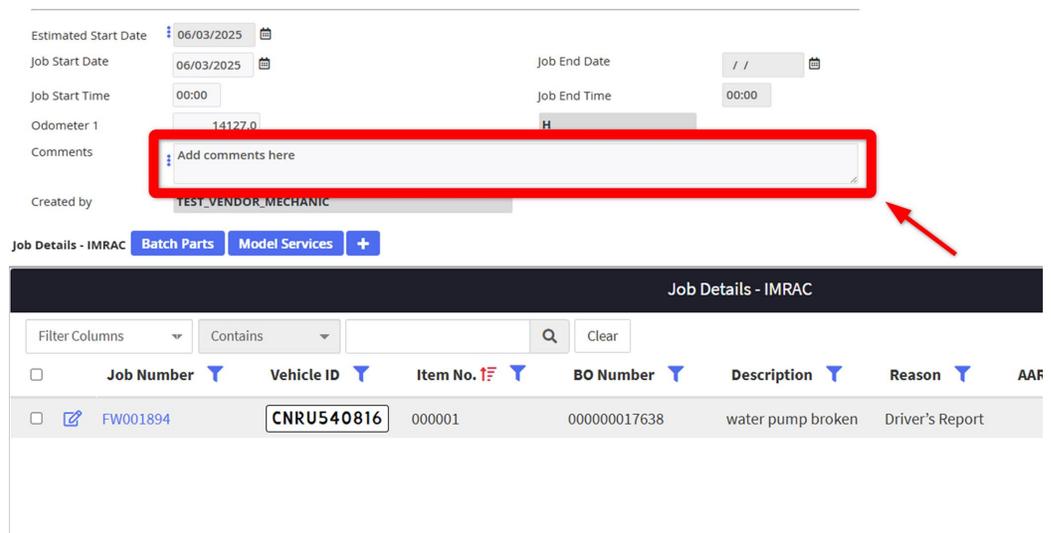
9

Click Continue.



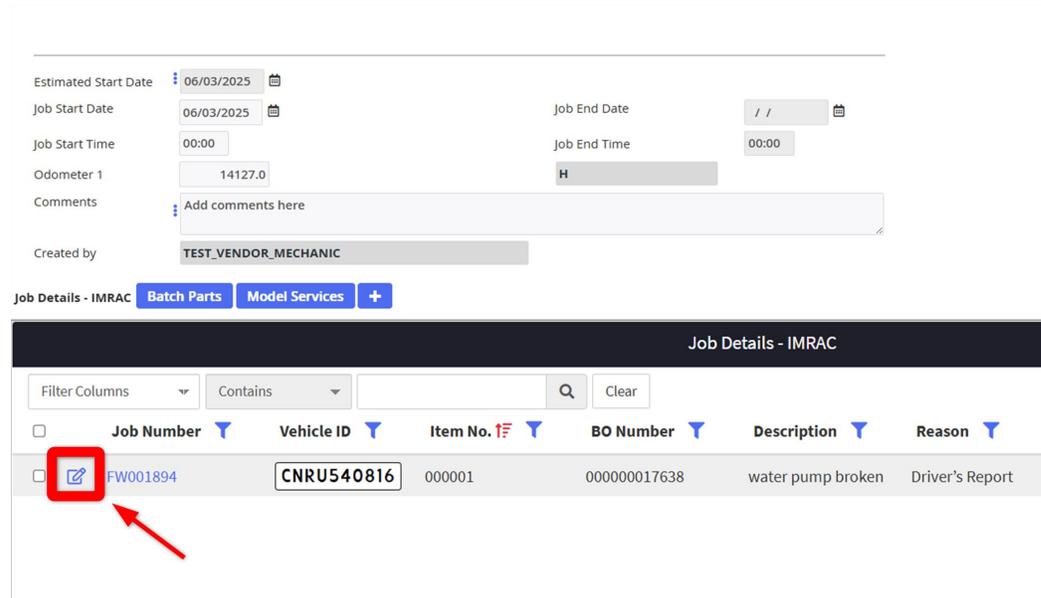
10

Enter Comments.



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Open each job detail line in edit mode  and complete the mandatory fields indicated by three blue dots. *See Submit an Estimate job aid for more details on adding job detail lines..*



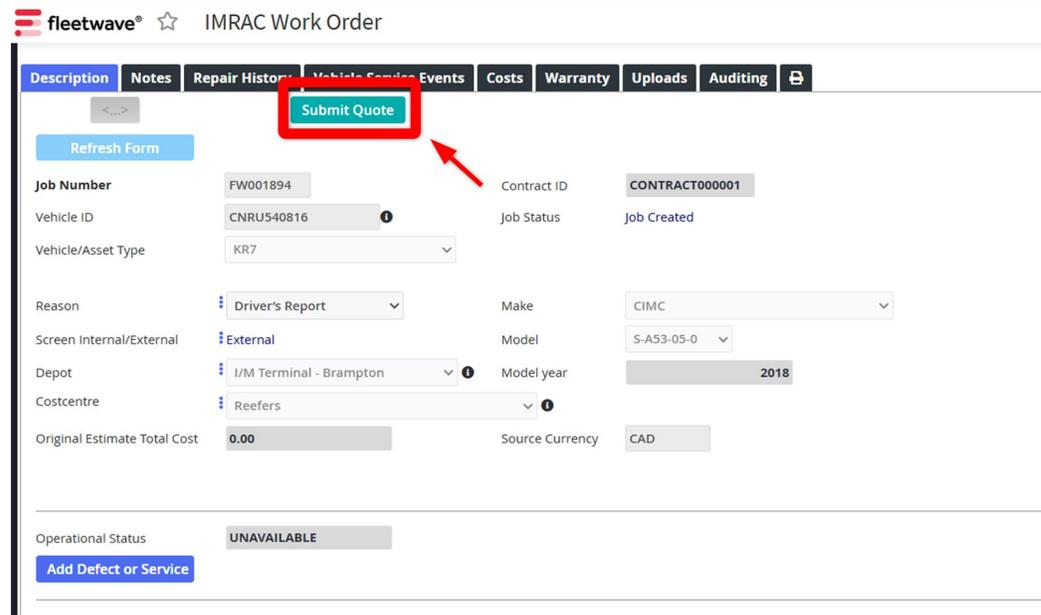
Estimated Start Date: 06/03/2025
Job Start Date: 06/03/2025
Job End Date: //
Job Start Time: 00:00
Job End Time: 00:00
Odometer 1: 14127.0
Comments: Add comments here
Created by: TEST_VENDOR_MECHANIC

Job Details - IMRAC [Batch Parts](#) [Model Services](#) +

Job Number	Vehicle ID	Item No.	BO Number	Description	Reason
 FW001894	CNRU540816	000001	000000017638	water pump broken	Driver's Report

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Click **Submit Quote** once you are ready to provide the IMRAC with an estimate.



fleetwave® ☆ IMRAC Work Order

Submit Quote

Refresh Form

Job Number: FW001894
Vehicle ID: CNRU540816
Vehicle/Asset Type: KR7
Reason: Driver's Report
Screen Internal/External: External
Depot: I/M Terminal - Brampton
Costcentre: Reefers
Original Estimate Total Cost: 0.00
Contract ID: CONTRACT000001
Job Status: Job Created
Make: CIMC
Model: S-A53-05-0
Model year: 2018
Source Currency: CAD
Operational Status: UNAVAILABLE
Add Defect or Service