



Thankful to be your neighbour

CN IN YOUR COMMUNITY — 2021

#Essential



CN STRONGER COMMUNITIES FUND

For CN, giving back is not a slogan — it is our way of doing business; it is also a way of being, a spirit of caring that is shared by everyone at CN. To fuel our actions and those of our community partners, the *CN Stronger Communities Fund* is helping to build safer, stronger, more sustainable and prosperous communities. Please visit our website at cn.ca/community for more information on our eligibility requirements and community investment areas of focus.



Our "CN100 – A Moving Celebration" tour made a stop in Quebec City in May 2019, with Little Obie helping us teach families more about rail safety and share in some happy smiles!

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SEAN FINN**

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**PROUD TO
CELEBRATE 25TH
ANNIVERSARY OF
PRIVATIZATION**

34
—

**TOTAL CN
NETWORK**

36
—

**CANADIAN
NETWORK**

38 / British Columbia
39 / Alberta
40 / Saskatchewan
41 / Manitoba
42 / Ontario
43 / Quebec
44 / New Brunswick
45 / Nova Scotia

46
—

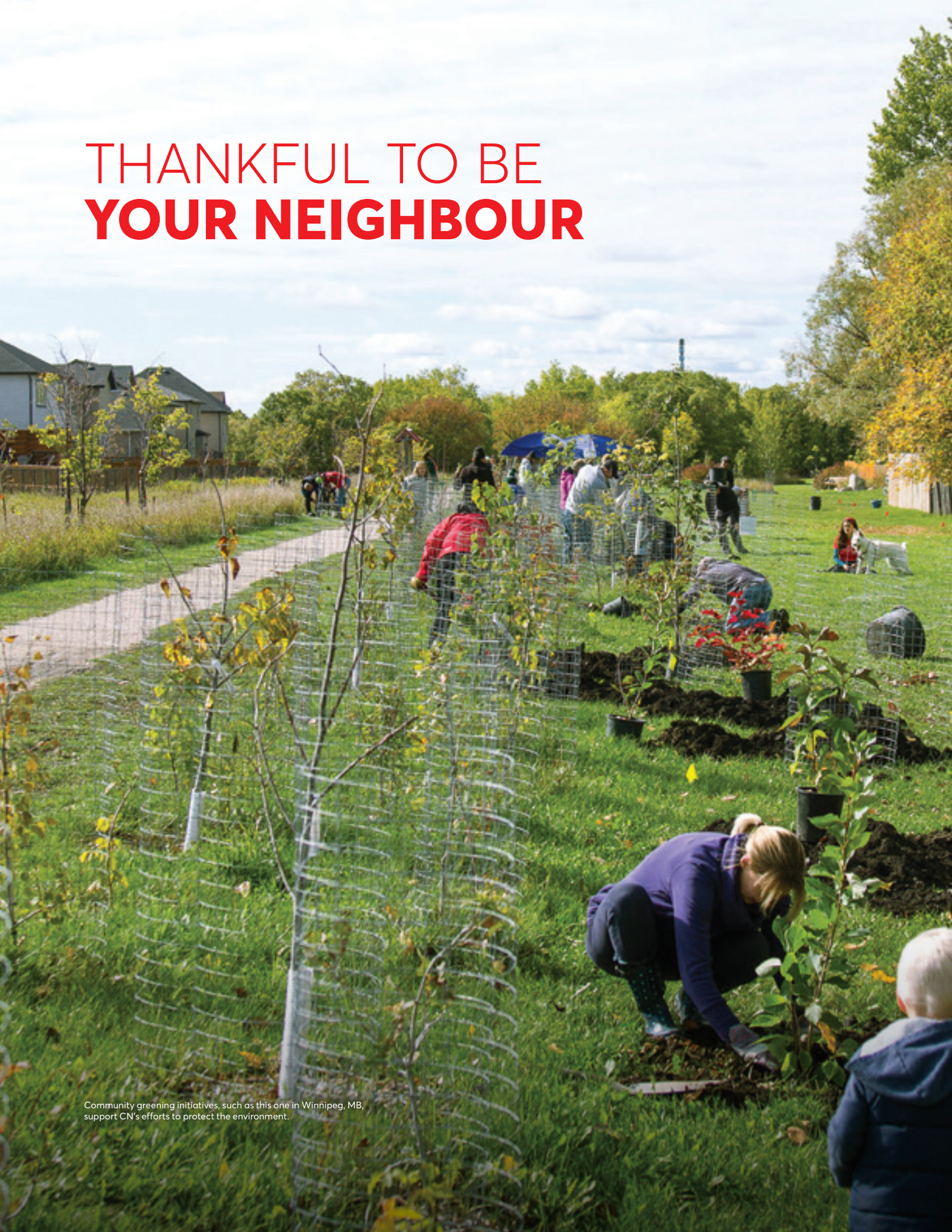
**UNITED STATES
NETWORK**

48 / Minnesota
49 / Wisconsin
50 / Michigan
51 / Iowa
52 / Illinois
53 / Indiana
54 / Ohio
55 / Pennsylvania
56 / Kentucky
57 / Tennessee
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59 / Alabama
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**ANSWERING
YOUR QUESTIONS**

THANKFUL TO BE **YOUR NEIGHBOUR**



Community greening initiatives, such as this one in Winnipeg, MB, support CN's efforts to protect the environment.



THANKFUL TO BE YOUR NEIGHBOUR

We are all someone's neighbour. Being neighbours is easy; it is merely a fact and requires no effort. But being *good* neighbours, essential to each other, is quite another story! That is what you are to us: good neighbours we rely on in a myriad of ways to facilitate the smooth operation of our railroad as we operate through your community, and we certainly hope that reciprocity applies.

We are proud to be your neighbour, and are committed to building a level of trust and collaboration with you. We continue to strive to be a vital partner and to power sustainable growth by openly and consistently engaging with stakeholders within communities we serve. For example, our annual volunteer *CN In Your Community Day*, numerous year-round rail safety engagements, as well as many sponsorship and donation programs support the social and environmental issues you care about.

Perhaps you find in us an essential neighbour for contributing to your economic prosperity through job creation, investments and freight transportation services. Perhaps we are also indispensable to you by collaborating with your first responders and engaging with your community to ensure the safety of your fellow citizens. Regardless of the reason, this *CN In Your Community Report* is a tribute to all the many ways we are essential to each other.

At CN, we appreciate that our transportation and logistics services are recognized as critical to keeping the economy moving, for our customers to reach their markets, for retailers to get the goods the public relies on every day, and for frontline workers to access necessary supplies. But let us not forget that without frontline workers battling the pandemic, this past year would have been even more daunting. Essential workers, such as healthcare providers, retailers, delivery people, railroaders and many others are rooted in your community. CN thanks them for their admirable courage, dedication and unflinching engagement. Sometimes at the price of their own health, these people have persevered, embodying to perfection the gift of self.

CN teams up with community leaders across our North American network to help promote sustainable change through modern environmental, social and governance principles. We are committed to responsible corporate citizenship that makes a difference in local communities. We constantly try to marry our contribution to economic prosperity and job creation with catalyzing positive social impacts for everyone's well-being. As good neighbours, we thrive on conducting our business in ways that always earn your trust.

Our goal is to convince you to recognize and endorse CN's contribution to your community.

Thank you for being our essential neighbour.



JJ Ruest
PRESIDENT AND CHIEF EXECUTIVE OFFICER



Sean Finn
EXECUTIVE VICE-PRESIDENT,
CORPORATE SERVICES AND CHIEF LEGAL OFFICER





THANK YOU FOR YOUR **ESSENTIAL** **WORK**

To everyone who helped CN railroaders deliver essential supplies and everyday necessities during the COVID-19 pandemic, to healthcare providers and scientists for helping keep us safe, to teachers for keeping our children on track, both in person and virtually, and to all other essential frontline workers who helped keep the economy moving, THANK YOU!







DOING OUR PART

To recognize all this essential work and to help communities weather the pandemic, CN donated \$1 million to many non-profit organizations such as healthcare centres, food banks, shelters and anti-poverty advocates. We also donated hundreds of thousands of face masks to help keep communities safe.



ESSENTIAL FOR YOU



Constable **Cynthia Stotz** (right) and VIA Rail Operations Manager **Jamie Crawford** reveal a Rail Safety Week stencil at the Moira Street crossing in Belleville, ON. Both are members of the Ontario Operation Lifesaver Committee.

Public and Government Affairs

CN's Public and Government Affairs staff play an integral role in keeping CN connected to regional issues and ensuring we participate in impactful community partnership programs that align with local needs and create real benefits. The team's main purpose is to support your initiatives by reaching out to people in hundreds of communities each year.



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CN Public Inquiry Line



CN is committed to maintaining a positive and proactive approach in the communities where we operate. To keep the lines of communication open and deliver accurate, consistent information to the public, our public inquiry line personnel responds to the questions or issues that matter most to you.



Lou Gravel-Jean
CN COMMUNITY
RELATIONS OFFICER



Michelle Hannan
CN COMMUNITY
RELATIONS OFFICER



Nadia Mastropasqua
CN COMMUNITY
RELATIONS OFFICER

CN PUBLIC INQUIRY LINE

8 a.m. to 6 p.m. ET, Monday to Friday

☎ Toll-free: 1-888-888-5909

@ Email: contact@cn.ca

🌐 cn.ca

STAY IN TOUCH WITH CN

facebook.com/CNrail

linkedin.com/company/cn

twitter.com/CNRailway

CN Police Service

As part of our year-round effort to save lives, the CN Police Service continues to be active in communities across our network to promote safe behaviour around railroad infrastructure. Activities include conducting enforcement initiatives with external agencies at locations prone to incidents and delivering safety presentations to high-risk groups such as youth and commercial drivers.

CN's risk mitigation officers are strategically positioned throughout our U.S. network to engage with community stakeholders and promote educational activities to help ensure awareness and safety.



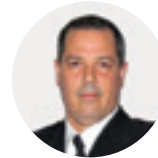
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CN Agricultural Advisory Council



In early March 2020, **Sean Finn** (in the back, on the right) hosted members of the CN Ag Advisory Council and stakeholders at the Port of Vancouver to discuss CN's grain performance, network, infrastructure projects and sustainable growth. THIS PHOTO WAS TAKEN BEFORE COVID-19 RESTRICTIONS.



CN shipped a record amount of Canadian wheat in 2020. SPRUCE GROVE, AB

To further enhance CN's culture of stakeholder engagement and to facilitate ongoing consultations with diverse members of the agricultural industry, CN created the Agricultural Advisory Council in 2019, a first for a Canadian railway. The Council, whose members are rooted in communities along our network, is one of our main consultative bodies to provide insights and advice on the annual CN Grain Plan and the CN Winter Plan. It also serves as a forum to discuss policy issues that affect the agricultural industry and help improve CN's ability to service this essential Canadian sector. Examples of where the Council has provided input to CN include addressing domestic supply chain bottlenecks, the international trade situation, regulatory barriers and other emerging issues.

In 2020, the Council provided feedback on and public support of CN's performance and capacity for sustained growth of grain volumes and on the removal of the illegal blockades. They also expressed interest in CN's ability to handle increased volumes in added value agriculture products, such as ethanol and canola oil/meal, and ways for CN and the Ag industry to work together to build more supply chain capacity across Western Canada.

Saskatchewan Members

- **Alanna Koch**
Edenwold, farmer, consultant, former Saskatchewan Agriculture Deputy Minister (Chair, CN Agricultural Advisory Council)
- **Cherilyn Jolly-Nagel**
Mossbank, Farmer, Director, Western Canadian Wheat Growers Association, public speaker on ag advocacy
- **Todd Lewis**
Gray, Farmer, President, Agricultural Producers Association of Saskatchewan

Manitoba Members

- **Fred Greig**
Reston, Farmer, Chair, Manitoba Wheat and Barley Growers Association, former Director, Manitoba Pulse Growers Association
- **Paul Orsak**
Binscarth, Farmer, former Director, Western Canadian Wheat Growers Association

Alberta Members

- **Dave Bishop**
Barons, Farmer, Chair, Alberta Barley Commission, Regional Representative, Alberta Wheat Commission
- **Jeff Nielsen**
Olds, Farmer, Chair, Grain Growers of Canada, Director, Alberta Barley Commission
- **Bernie Schoorlemmer**
Rycroft, Farmer, former Director, Alberta Pulse Growers

Council Advisors

- **Dale Eisler**
Senior Policy Fellow, Johnson Shoyama Graduate School of Public Policy, University of Regina
- **Kim McConnell**
Founder, AdFarm

CN Community Boards



The CN Halifax Community Board Chair Alan Abraham and Board member Janet MacMillan were pleased to join the St. Margaret's Bay Area Rails-to-Trails Association at the unveiling of the re-planked Ingram River Bridge.

The CN Halifax Community Board and CN pensioners were honoured to join the Peppard family and the Town of Truro to celebrate CN's donation in support of the Herb Peppard Park.

CN is in the process of creating volunteer-driven community boards to guide our CN Stronger Communities Fund's decisions and strengthen community partnerships. Through our community boards, CN is putting funding decisions into the hands of local community and business leaders who know their communities best. CN has five community boards so far, operating at the municipal, regional or provincial level, with more to come in Ontario, Quebec, the Maritimes and the United States.

To find out more about CN Community Boards, please visit: cn.ca/en/delivering-responsibly/community/community-board/

British Columbia Community Board

Christy Clark (Chair); Celso Boscariol, QC; Warren Lee; Austin McConnell; Mike McDonald; Jason McLean; Lisa Mueller; Darrell Mussatto; Blake Olsen; Thomas Germann (Secretary).

Edmonton Community Board

Douglas Goss, QC, AOE (Chair); Sarah Chan, MA; Carrie Ann Crozier; Sam Jenkins; Ashif Mawji; Doug Ryhorchuk; Angus J. Watt; Tyler Banick (Secretary).

Saskatchewan Community Board

Chris Lane (Chair); Raymond E. Ahenakew; Doreen Eagles; Chris Guérette, ICD.D; Natalie McDonald; Doug Hodson, QC; Raymond Kazadi; Blaine Phillips; Barb Ryan; Mubarik Syed; Scott Brown (Secretary).

Winnipeg Community Board

David Angus (Chair); Jessica Dumas; Jim Feeny; Diane Gray; Paul Hackett; Dwight MacAulay, CVO; Mariette Mulaire, CITP/FIBP; David Radford; Dayna Spiring; Jasdeep Devgan (Secretary).

Halifax Community Board

Alan R. Abraham Jr. (Chair); Roy G. Argand; François Boucher; Andrew de Freitas, MBA; Robert Dempsey; Robert Ghiz; Gina Kinsman, CPA, CA; Chris Lydon; Janet MacMillan; Tiffany Edwards (Secretary).

ESSENTIAL FOR SAFER COMMUNITIES

Safety is a deeply held core value at CN. Full stop. Absolutely nothing is more important to us than running a safe railroad, because a safe day is the only acceptable kind of day at CN. We strive to safeguard our employees, assets, customers' goods, and neighbouring communities — always. Our goal is to be the safest railroad in North America by establishing an unwavering safety culture and investing in safety technology.

Our safety practices do not stop with our own employees, nor do they stop at the limit of our premises. Our safety mindset extends to our contractors and the communities in which we operate. This is why CN takes a collaborative approach with all stakeholders to ensure adherence with safety practices, for everyone's benefit.

Strengthening Safety as Our Core Value



CN Police Constable **Samantha Falcao** enforces rail safety in Montreal, QC.

CN invests significantly in training and coaching to strengthen our safety culture and keep the communities all along our close to 20,000-mile network safe. As evidence, there is a high level of employee engagement through peer-to-peer initiatives, safety summits, mentoring of new hires by seasoned railroaders and the work of over 100 joint union-management Health and Safety committees to reduce injuries and ensure we operate safely to avoid spills and derailments.

Our two CN campuses trained over 100,000 experienced railroaders, new hires and customers since they opened in 2014. We also continued our successful *Looking Out for Each Other* program, which urges our team members to work together to be vigilant about safety and to speak up if they spot an unsafe situation. Another way we are improving our safety culture is by adopting *Life Critical Rules* when operating alone, in teams, or as a supervisor of others. These are the safety rules that, if not precisely followed, can lead to death or serious injury. These are vital safety mindsets that employees are taught and encouraged to integrate into their daily practices to ensure everyone goes home safely at the end of the day.

For more on CN's Life Critical Rules program, visit www.cn.ca/LifeCriticalRules

BE A LEADER IN SAFETY

Look out for your team members, their lives depend on **you**

LIFE CRITICAL RULES

Understand them and **coach** them. Lives depend on it.

cn.ca/LifeCriticalRules

Investing in Safety Technology



Autonomous track inspection railcar in Oshkosh, WI.



Automated railcar inspection portal in Winnipeg, MB.

CN's modernization strategy is paying dividends for safety in communities all along our network. Our employees can "walk the rails" from an office and send out teams to make needed repairs and perform maintenance. We are putting powerful sensor and AI technology into specially equipped automated track inspection railcars that are hooked up to our regular trains so they can inspect our tracks at normal speed and wirelessly send alerts in real time to ensure immediate corrective measures are taken. As a result, we are inspecting a much greater volume of track while removing the risk of human error or oversight. In 2020, CN inspected nearly 375,000 miles of track, with some of our key corridors receiving up to 20 times more inspections than with previous methodologies. Safer rails translate into safer communities.

AI technology is also changing how we inspect our railcar fleet. Our new automated inspection portals feature ultra-high-definition cameras and infrared lighting that capture a 360° view of a train as it travels at track speed through the portal. Algorithms allow detection of many defects that are not visible to the human eye.

Both these innovations increase inspection frequency and quality, and provide more accurate and predictive preventative maintenance data. Therefore, these technologies will play an important role in preventing incidents, increasing safety and unlocking capacity, which will greatly benefit the communities across our network.

Another example of some degree of automation lies with Positive Train Control (PTC) in our U.S. operations. This technology is designed to prevent certain accidents resulting from human error, such as over-speed derailments. The system can initiate a full-service brake application to stop a train if the crew does not take action. In December 2020, we successfully completed the federally required interoperability testing with tenant railroads so they can operate PTC on CN's 35 subdivisions equipped with PTC in the United States. The Federal Railroad Administration also approved and certified CN's PTC system.



Visual display of Positive Train Control on board a CN locomotive. PTC communicates with wayside equipment and the back office to monitor a train's position and speed, activating braking if necessary.

Helping Improve Dangerous Goods and Emergency Response



Prince Rupert Fire Department and Port Edward Volunteer Firefighters joined CN and AltaGas for emergency response training.



CN leading hazmat training in Terrace, BC.

We are heavily engaged in the safety of the communities along our network. Every year, CN takes steps to enhance its emergency preparedness by focusing on safety, regulatory compliance and effective emergency response. Our 12 specially trained Dangerous Goods Officers (DGOs), located at major terminals across our network, are equipped with tools and resources to provide 24/7 emergency response and hazmat expertise to Company personnel and local first responders during an emergency. The DGOs collaborate with industry response partners and an international network of emergency response contractors who provide additional personnel and resources.

An important component of CN's work is supporting **TRANSCAER**[®] (Transportation Community Awareness and Emergency Response), an outreach effort to train community emergency personnel situated near rail lines where dangerous goods are transported. In 2020, despite limitations imposed by the COVID-19 pandemic, CN participated in nearly 130 **TRANSCAER** events, bringing critical training to almost 2,100 first responders. Since 1988, CN has participated in over 5,500 **TRANSCAER** events, reaching close to 117,000 first responders, helping to improve the ability of emergency personnel to respond to dangerous goods incidents in communities across our network. We also earned the prestigious **TRANSCAER** National Achievement Award from the American Chemistry Council for the 12th consecutive year.



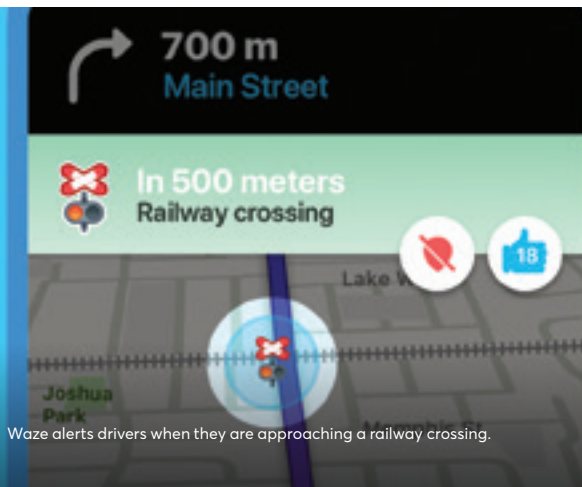
First responders trained by CN DGOs receive information on railroad safety, emergency planning, effective incident response, and tank car knowledge, all of which can contribute to enhancing the safety of the community.

For more information on dangerous goods emergency response training and resources, visit cn.ca/en/safety/municipalities/first-responders-resources/



CN won the 2020 RAC Safety Award. Our Winter Readiness initiative helps improve safety at customer facilities and keeps both CN and customer employees safer when working around tracks.

Sharing Information



Waze alerts drivers when they are approaching a railway crossing.



AskRail comes in handy during hazmat training in Bartlett, IL.

At CN, we safeguard our neighbours by reaching out to hundreds of communities along our network every year. We regularly share information on crossing safety, corridor risk assessments and dangerous goods traffic with municipal officials and local emergency responders.

Rail Crossing Standards

CN is working with communities and road authorities to increase the safety of grade crossings in Canada by meeting Transport Canada's Grade Crossing Regulations and Standards. These standards are mandatory engineering requirements for crossing surfaces, road geometry, sightlines, warning systems and other elements that improve safety at crossings. More information from Transport Canada can be found at tc.gc.ca/eng/railsafety/menu.htm

Key Route Risk Assessments

CN continues to examine the key routes on its network to assess risk and determine what technologies and processes could be used to mitigate the risk. Several risk factors are considered, including the proximity of communities along the rights-of-way, environmentally sensitive areas and the volume of dangerous goods transported. CN reaches out to Canadian municipalities along these key routes and incorporates input from them as part of our risk assessments. Communities can submit their input to keyroutes@cn.ca

Dangerous Goods Reporting

CN works with Transport Canada and the Federation of Canadian Municipalities to provide more detailed historical dangerous goods information to emergency response agencies that register through Transport Canada. Registered communities also receive an annual report that provides information on the type of dangerous goods moving through a jurisdiction, which can be shared with the public. As well, CN publishes information about the dangerous goods moving on its network through each province on cn.ca/en/safety/municipalities/moving-dangerous-goods

Technology-Based Information Sharing

The AskRail™ mobile app lets emergency responders determine the contents of any railcar through a simple search, which helps them make better informed decisions about how to respond to a rail emergency. The app has been downloaded by nearly 4,500 emergency responders, such as firefighters and police officers, across CN's North American network.

In 2020, CN joined forces with Waze, Operation Lifesaver and our industry peers to alert drivers when they are approaching a rail crossing. Waze is a GPS navigation software app owned by Google. It provides turn-by-turn navigation information and user-submitted travel details.

Sharing Responsibility to Promote Rail Safety



Little Obie in his new CN100 livery in Homewood, IL.



During Rail Safety Week 2020, CN Police Constable **Steve Labrecque** and Public Affairs Manager **Tiffany Edwards** were joined in Dartmouth, NS, by Councillor **Sam Austin** (left) and Executive Director **Tim Rissesco** (right) of the Downtown Dartmouth Business Commission to safely educate the public about how to stop track tragedies.

The cities, towns and Aboriginal communities we serve are powerful allies in promoting rail safety in their communities. By looking out for each other and working together, CN employees, retirees, stakeholders and community leaders focus on keeping our communities safe and preventing fatalities and injuries on or near railroad property.

The message is having a positive impact. As evidence, the number of people who were seriously injured or lost their lives in a trespassing or crossing accident in Canada dropped 30% in 2020 compared to 2019. Let's continue to work together to get the number of incidents down to zero.

All Aboard for Safety

All Aboard for Safety is our flagship community education program. Every year, CN employees make hundreds of presentations and talk to thousands of children and adults at schools and community events in Canada and the U.S. about the importance of rail safety and the dangers of walking or playing on or near railway tracks. Throughout the pandemic, CN employees continued to reach out to communities to reinforce the rail safety message, but virtually.

Little Obie

Little Obie is a scale model of a CN locomotive, with a flatcar and caboose that children and adults can ride, while learning the basics of rail safety. The brainchild of former employee Paul Rose, Little Obie helps educate kids about the dangers of playing near railroad tracks — in a fun and informative way. Little Obie was named after Donald R. Obie Bryant, Safety Director at Johnson Yard in Memphis. While opportunities for Little Obie to meet with kids along our network were limited in 2020 due to the COVID-19 pandemic, he did get out whenever it was safe to do so.

Rail Safety Week

Held annually in September, Rail Safety Week is a great opportunity to reinforce the spirit of cooperation. The 2020 edition of Rail Safety Week, however, took on a much different look because of the COVID-19 pandemic. In addition to holding physically distanced in-person community-based events focused on "hot spots" with a history of injuries and fatalities, CN police officers and other employees, in partnership with Operation Lifesaver®, participated in numerous virtual safety initiatives in Canada and the United States. By making increased use of social media and other media types — including billboards, lawn signs, email, print, broadcast news, and videos — the "Stop Track Tragedies" campaign told the stories of people affected by railway crossing and trespassing incidents. Their impactful "If I could go back" videos reminded friends and family about the importance of safety at crossings and of the deadly risks of trespassing on railway property.

CN's multi-layered "BE RAIL SMART — Stop. Look. Listen. LIVE." campaign reached about 60,000 stakeholders at more than 350 events. The campaign generated more than 3,300 rail safety pledges, over 100 mentions in the news media and four-and-a-half times more web page views than in 2019.

Together, we can save lives. For more information, please visit cn.ca/railsafety



Video: CN Executive Vice-President and Chief Operating Officer **Rob Reilly** and CN Police officers like **Samantha Falcao** discuss Rail Safety Week.

STOP TRACK TRAGEDIES



For tips and information about rail safety, visit operationlifesaver.ca or oli.org



In February 2020, CN participated in another successful K-8 Science Fair and Art Exhibit at Eastover Elementary School in Bloomfield Hills, MI, with CN Automotive Account Manager **Sarah Slazinski** and CN Police Officer **Donald Pischel** reinforcing the rail safety message. THIS PHOTO WAS TAKEN BEFORE COVID-19 RESTRICTIONS.



CN Police Constable **André LeBreux** was the recipient of the 2019 Roger Cyr Award, named for the late founding national director of Operation Lifesaver who was also a CN employee. Recognizing excellence, dedication and initiative in the field of public-rail safety in Canada, the award is presented annually to an Operation Lifesaver Rail Safety Ambassador who goes above and beyond in promoting rail safety.

Communities Supporting Rail Safety

CN encourages communities from across its network to show their support for rail safety, a shared responsibility through coordinated policing and public crossing maintenance activities. The public also shares responsibility by following safe behaviours such as obeying rail crossing signals and refraining from trespassing.

The following 113 communities signed resolutions or proclamations in 2020 or expressed their support for Rail Safety Week.

CANADA

Alberta

Big Lakes
Municipal District
Bon Accord
Camrose County
Edmonton
St. Albert
Stony Plain
Sturgeon County
Westlock

British Columbia

Dawson Creek
Gitsegukla
New Westminster
North Vancouver
Prince George
Surrey
Tk'emlúps te
Secwépemc
(Kamloops)

Manitoba

Dauphin
Portage la Prairie

Springfield

St. Adolphe

Ontario

Belleville
Blandford-Blenheim
Township
Bowmanville
Burlington
Cornwall
Emo Township
Fort Erie
Keswick
Milton
Niagara Falls
Oshawa
Parry Sound
Port Hope
Ramara Township
Richmond Hill
Tyendinaga
Mohawk Territory
Toronto
Welland
Windsor

Quebec

Bécancour
Boucherville
Cap-Saint-Ignace
Causapscal
Contrecoeur
Crabtree
Dolbeau-Mistassini
Drummondville
Grand-Métis
Joliette
La Pocatière
Les Coteaux
Matane
McMasterville
Mont-Saint-Hilaire
Pohénégamook
Rivière-Bleue
Rivière-du-Loup
Saint-Alexandre-
de-Kamouraska
Saint-André-de-
Kamouraska
Sorel-Tracy
Terrasse-Vaudreuil

Varennes

Verchères

Saskatchewan

Ituna
Melfort
Warman

New Brunswick

Bathurst
Belledune
Campbellton
Chipman
Dieppe
Edmundston
Fredericton
Grand Bay-Westfield
Grand Falls
Hampton
Memramcook
Miramichi
Moncton
Plaster Rock
Quispamsis
Rogersville
Rothesay

Sackville

Saint John

Saint-Léonard

Salisbury

Shediac

Sussex

Sussex County

Nova Scotia

Halifax Regional
Municipality
Truro

UNITED STATES

Alabama

Mobile

Iowa

Dubuque

Illinois

Crest Hill
East Hazel Crest
Frankfort
Freeport
Grayslake
Hazel Crest

Mattoon

Mokena

Plainfield

Indiana

Schererville

Kentucky

Fulton

Michigan

Durand
Michigan State
Governor's Office
(Lansing)
Royal Oak
Warren

Minnesota

Louis County
Proctor

Mississippi

Madison

Tennessee

Memphis

Wisconsin

Cameron

Advancing Safety



International Level Crossing Awareness Day

On June 11, 2020, CN helped Operation Lifesaver celebrate International Level Crossing Awareness Day by encouraging everyone to obey all railway warning signs and signals as well as to cross only at designated rail crossings.



National Teen Driver Safety Week

During National Teen Driver Safety Week from October 18 to 24, 2020, CN partnered with Parachute Canada to urge young drivers to keep rail safety top of mind when they are behind the wheel.



Canadian Agricultural Safety Association (CASA)

CN and Canadian farmers share a common commitment to safety. Maintaining a constant focus on safety is essential when working with heavy machinery, which is part of daily life on both farm and railway. CN is proud to support CASA's Canadian Agricultural Safety Week and BeGrainSafe campaigns since 2017.



Shock Trauma Air Rescue Service (STARS)

STARS provides safe, rapid, highly specialized emergency medical transport by helicopter air ambulance across the Canadian Prairies. With STARS, those living and working in remote areas, travelling on highways, or being transported from community medical centres to major hospitals receive the absolute best in critical care. STARS also delivers safety and emergency response training and awareness programs. CN is proud to have sponsored STARS' live-streamed benefit concert in May 2020 and to once again be the Pledge Sponsor for the Night of STARS fundraiser in October 2020.

ESSENTIAL FOR **GREENER COMMUNITIES**

For CN, an environmentally sustainable future means thinking and acting in the interest of future generations. As we recognize the importance of mitigating and adapting our business to changing climate conditions, our goal is to conduct our operations with minimal environmental impact and to create a legacy of environmental leadership by playing a key role in the transition to a lower-carbon economy, conserving resources, protecting and restoring natural ecosystems, and advancing the circular economy.

BETWEEN CHAMBORD AND GARNEAU, QC

Delivering Responsibly



CN is acquiring zero-emission electric trucks from Quebec-based Lion Electric.

CN is proud to be the most fuel- and carbon-efficient North American Class I railroad, consuming about 15% less locomotive fuel per gross ton mile than the industry average. In fact, we have reduced our locomotive emission intensity by roughly 40% since 1993, avoiding emitting 46 million tons of carbon. Leveraging rail instead of trucks for the long haul significantly reduces greenhouse gas (GHG) emissions, which translates into major benefits for the climate. CN is committed to playing a key role in the transition to a lower-carbon economy.

Earth Day Canada and Earth Rangers

In 2011, CN and Earth Day Canada launched *EcoConnexions*, our award-winning platform to engage our employees, customers and suppliers to help us make a difference and achieve our goals of reducing emissions, conserving resources and greening communities. In February 2021, CN announced it has entered into a new partnership with Earth Rangers, a youth-focused Canadian environmental charity, to continue to engage employees and their families to make a difference through the *EcoConnexions* program.

CN's *EcoConnexions Employee Engagement* program focuses on embedding environmental sustainability into our corporate culture through targeted initiatives to reduce energy consumption, minimize waste and improve housekeeping practices at our yards and offices. Since 2011, we have reduced energy consumption by 35% and avoided 140,000 metric tonnes of CO₂ emissions at key yards and facilities, diverted over 200,000 tons of operational waste from municipal landfills (representing 90% of our annual waste), and completed over 1,500 projects to improve housekeeping and create cleaner, more efficient and safer workplaces and communities. These efforts are also supported by technology. For example, since July 2020, we have been able to save over one million pages of paper each month by leveraging the system-wide deployment of hand-held devices.

Testing Electric Trucks

CN is acquiring eight custom-built zero-emission electric trucks, with an option for 42 additional ones, from Quebec-based Lion Electric. The trucks will be tested in CN's intermodal terminals in urban areas to reduce greenhouse gas emissions. The Lion trucks do not produce any noise pollution and will remove 100 tons of greenhouse gas emissions from the road annually.

CDP

CN's actions to reduce emissions, mitigate climate risks and develop the low-carbon economy resulted in CN being one of only three Canadian companies listed on CDP's 2020 prestigious **Climate A List**. Also in 2020, CN became an official supporter of the **Task Force on Climate-related Financial Disclosures (TCFD)** and released its first stand-alone TCFD report, a first in the North American rail sector. This initiative complements CN's long-standing and robust climate change disclosures, public reporting of its GHG emissions, its strategy to reduce GHG emissions, as well as its year-over-year progress since 2009 in achieving emission reductions. CN was also listed on the **CDP 2020 Supplier Engagement Leaderboard**, among the top 7% assessed for supplier engagement on climate change, based on its 2020 CDP disclosure.



Ground-breaking at the Daffodil Garden for Cancer Survivors on the Dartmouth waterfront in Nova Scotia.

Protecting the Environment and Advocating for Green Communities



Protecting biodiversity and managing the land in the various habitats through which our network runs, including national parks, forests, prairies and wetlands, are important aspects of CN's corporate culture and are aligned with our community efforts to protect the environment. This is also why CN supports and invests in national and community-based organizations that protect the natural environment.

Tree Canada

CN and Tree Canada work together to bolster Canada's urban forests and inspire people to participate in, and advocate for, community greening. In 2020, despite severe limitations imposed by the COVID-19 pandemic, CN and Tree Canada planted over 100,000 trees and shrubs.

America in Bloom

CN also works with America in Bloom (AiB) to promote beautification in the communities we serve in the U.S. through education and community involvement by encouraging the use of flowers, plants, trees and other environmental and lifestyle enhancements. CN and AiB planted almost 10,000 trees and other greenery in 2020.

Since 2012, CN and our partners in Canada and U.S. have planted over two million trees, making CN one of the leading private non-forestry tree planters.

Grants for Green Communities

In 2012, CN created the *EcoConnexions From the Ground Up* program, which provides grants of up to \$25,000 to promote the greening of communities and First Nations situated along our rail lines. Working together with our partners, Tree Canada and America in Bloom, we have assisted 268 community groups to establish green spaces. Our program also includes tree planting and mass reforestation projects.

In 2020, due to safety concerns surrounding the pandemic, we put the program on hold. This year, we are happy to relaunch this important initiative by contributing \$1 million through our partner Tree Canada to 26 members of the Federation of Canadian Municipalities. The *From the Ground Up* program is an excellent opportunity to enhance a community's environmental and social health, and engage with citizens who value green spaces in their neighbourhoods.

Recognition Goes a Long Way

Since 2014, CN has planted a total of 628,000 trees recognizing our customers and supply chain partners for their efforts to reduce their carbon emissions, increase energy efficiency and drive sustainable business practices. In 2020, in collaboration with Tree Canada and AiB, CN planted 100,000 trees in several communities.

ESSENTIAL FOR COMMUNITY ENGAGEMENT

We believe that one of the best ways to build stronger communities is to actively contribute to organizations, programs and initiatives that promote diversity and inclusion, innovation, education, and several other causes dear to our people and the communities where they reside.



CN Railroader in the Community **Krista Timmermans** and her daughter Autumn volunteer together at the South Wood County Humane Society in Wisconsin Rapids, WI. Krista is an Engineering Clerk in Marshfield, WI.

Engaging in Diversity, Inclusion and Equity



Peter Temitope Akinriyibi, Electrician
WINNIPEG, MB

CN International Women's Day Panel, from left to right: Bart Egnal, moderator and President of the Humphrey Group, Mohit Bhat, Vice-President, Innovation, Platforms and Data, Rachelle Glazier, Chief Mechanical Officer, Car, Diane Lewis, Manager, ROC Training, and Janet Drysdale, Vice-President, Financial Planning.

CN aspires to have a workforce that reflects the diversity of the communities in which we operate.

Canada's Top 100 Employers

At CN, we believe we all have a role to play in embracing an inclusive culture and workplace where every CN employee can be their authentic self without discrimination. Having a diverse workforce with unique talents that reflects the fabric of the communities we serve and stakeholders we work with is a key contributor to CN's success. CN was honoured in 2020 as one of Canada's Top 100 Employers and one of Montreal's Top Employers. While these awards are encouraging, we recognize that we need to do more, starting at the top, and our new commitments to the Catalyst Accord are a step in this direction.

Catalyst Accord 2022

CN has set a target to attain, by 2022, and thereafter maintain, an executive management team in which at least 30% are women. This target aligns with our pledge to accelerate the advancement of women in business, as set out in the Catalyst Accord 2022, to which CN became a signatory in 2020.

In the same vein, as we have over the 25 years since privatization, CN's Board continues to strive to implement governance policies that reflect evolving best-in-class practices. Our new measures announced in February 2021 include Board membership where at least half of independent directors represent a broader range of diverse groups, including gender parity, by the end of 2022.

Pride Month

Each year, CN advocates for the LGBTQ2+ community through internal communications to employees and on our social media platforms to external audiences. We also provided financial support to several LGBTQ2+ organizations like GRIS Montreal, Gay Line (Interligne), and Fondation Émergence. Also, before COVID-19 put limits on public gatherings, proud CN railroaders and their loved ones joined Little Obie at Montreal's Pride Parade.

International Women's Day

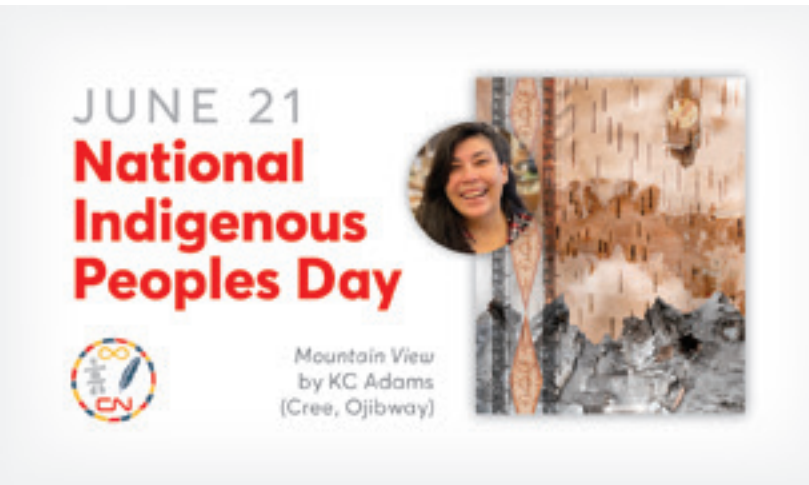
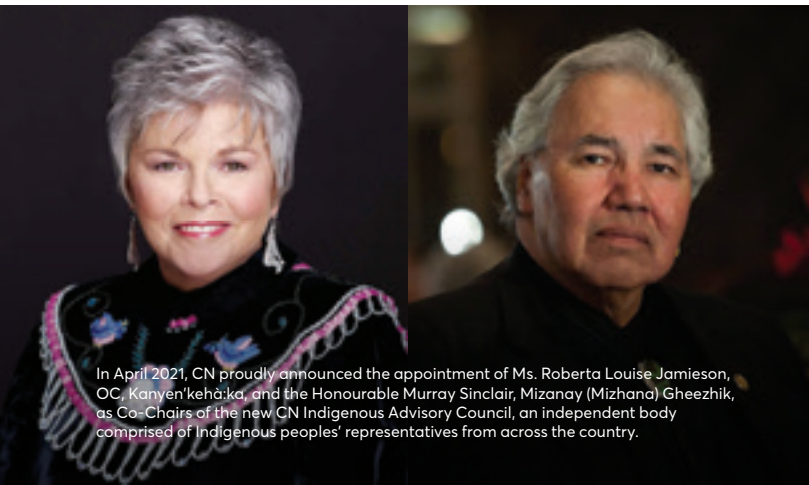
CN advocates the advancement of women from all walks of life. To celebrate International Women's Day in 2020, CN hosted a luncheon at our headquarters in Montreal that was webcast live across the CN network and recorded as a podcast featuring our panel of CN leaders sharing their stories and perspectives related to this year's theme, #EachForEqual.

League of Railway Women

CN has become a platinum sponsor of the League of Railway Women, throwing its support behind an organization dedicated to advancing the representation and opportunities for women in the railroad industry. At the League's December 2020 meeting, it was announced that **Janet Drysdale**, CN's Vice-President, Sustainability, was named one of Canada's Top 100 Women of Power for 2020 by the National Post and WXM. Janet is a key part of the railway's leadership team and a trusted advisor. She is a tireless advocate for CN, the railroad industry, the sustainability of our planet, and the advancement of women.



Strengthening our Ties with Aboriginal Communities



Operating within or adjacent to nearly 200 reserves of 110 First Nations and Métis peoples, CN is in daily contact with Indigenous communities from across our network. For years now, we have increased our engagement with Indigenous communities, identifying and fostering business opportunities, increasing our own employee awareness, and promoting employment opportunities within these communities.

CN Indigenous Advisory Council

In February 2021, CN announced the creation of an Indigenous Advisory Council (IAC), an independent body of Indigenous peoples from across the country. The IAC's mandate is to provide advice to CN on relevant issues such as reinforcing diversity and inclusion through policies and procedures that reflect these principles.

Aboriginal Vision

In 2013, CN adopted a vision focussed on the development of respectful and mutually beneficial relationships with all Indigenous peoples, while ensuring service to our customers, recognizing that it is not only the right thing to do, but critical to protect the integrity of our operations. We also want to be recognized by key stakeholders, including customers and governments, for our sound approach to engaging with Aboriginal communities and a respectful and sustainable relationship with Indigenous peoples across the CN network.



Cultural Awareness Training

CN believes that increasing opportunities for employees to learn and engage with Indigenous communities strengthens relationships. With the help of AMIK Inc., an Indigenous consulting firm based in Winnipeg, MB, CN developed a *Cultural Awareness Training* program for its employees. The first session was delivered in January 2015, before the Truth and Reconciliation Commission Report was issued in July 2015. Since then, the course has been converted into an eLearning format to reach a greater number of CN employees. Since 2019, this training program is mandatory for all our Canadian employees.

Canadian Council for Aboriginal Business

CN is the first transportation company in Canada to receive the Canadian Council for Aboriginal Business (CCAB) Progressive Aboriginal Relations Bronze Level certification for our commitment to working with Aboriginal communities and businesses. This certification signals to Aboriginal communities that CN is a good business partner, a great place to work, and committed to the prosperity of Aboriginal communities.



CN has an Aboriginal procurement strategy in place that establishes business relationships with Aboriginal communities and promotes collaboration between these communities, customers and partners. In 2018, CN became a "Champion of Indigenous Sourcing," an initiative launched by the CCAB, for its commitment to involve more Indigenous businesses in CN calls for proposals.

In 2020, to help fight COVID-19 in Indigenous communities in Northern British Columbia, CN commissioned the distribution of 300,000 masks produced by MediMask Canada (a joint venture of the Moosomin First Nation of Saskatchewan).

National Indigenous Peoples Day

CN is honoured to support artist **KC Adams** of the Cree and Ojibway First Nations as well as her charity of choice, North End Women's Centre. KC created "Mountain View" uniquely for CN as a reflection of the connections railways make in communities.

In honour of National Indigenous Peoples Day on June 21, 2020, CN donated to the Native Women's Association of Canada. The funds were used to advance the interests of Indigenous women, girls and gender-diverse people and their families and communities.

Supporting Innovation and Transportation Education



By supporting innovation through transportation education and research, CN is inspiring and helping today's youth become tomorrow's railroaders and community leaders who will shape the success of our company and bolster the North American economy.

University of Memphis

Through the Southeast Transportation Workforce Center in the Herff College of Engineering at the University of Memphis, CN supported transformational educational experiences for K-12 students, particularly those from low-income families and ethnicities underrepresented in transportation and Science-Technology-Engineering-Math (STEM) professions. CN also supported the West Tennessee STEM Hub, which serves as a resource to increase students' interest in and preparedness for the STEM workforce through a variety of activities.

University of Illinois

The University of Illinois at Urbana-Champaign is widely recognized as the leading rail transportation and engineering research and educational program in North America and one of the top in the world. A principal factor in this success is CN's US\$150,000 partnership with the Rail Transportation and Engineering Center (RailTEC).

University of Alberta

CN has signed a five-year agreement with the Governors of the University of Alberta to fund an Industrial Research Chair with the Natural Sciences and Engineering Research Council of Canada that will lead to advancements that will result in economic, social and/or environmental benefits for Canadians.

Wilfrid Laurier University

In 2020, CN renewed its support of research and education programs at the Centre for Supply Chain Management (SCM) in the Lazaridis School of Business and Economics at Wilfrid Laurier University in Waterloo, ON, with a donation of \$500,000. The contribution builds on CN's \$500,000 donation in 2015. During the 2019–2020 academic year, CN provided scholarships to six graduate and six undergraduate SCM students. Over the last five years, CN has worked closely with SCM to support student internships, develop a cooperative education program where students are employed at CN, establish a CN Fellow in SCM program, and hold an annual conference on supply chain and logistics in Milton, ON.

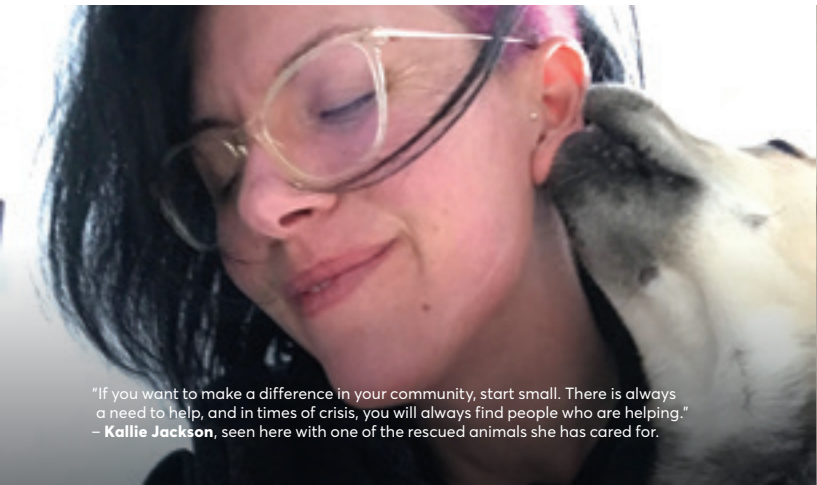
Mount Royal University

CN is contributing to the Bissett School of Business to support the CN Supply Chain Analytics Lab and the CN Supply Chain Scholarship for 10 years. The lab gives students and researchers real-time access to live and historical business data crucial to navigating the new economy.

University of Moncton

CN is helping to modernize the Faculty of Engineering's environmental science lab and to map the flood plains in the interior of New Brunswick.

CN Railroaders in the Community



"If you want to make a difference in your community, start small. There is always a need to help, and in times of crisis, you will always find people who are helping."
— **Kallie Jackson**, seen here with one of the rescued animals she has cared for.



"Our program struggles to get by on a shoestring, so for CN to donate \$1,000 is absolutely unbelievable — that's enough to make about 900 pens."
— **Shawn McRae** (rear), seen here turning pens with his late father-in-law, Joe Kelly.

We are proud of our employees, retirees and their families who volunteer to make their communities better places to live, work and play. The *CN Railroaders in the Community* program recognizes these acts of kindness by providing grants to the community-based not-for-profit organizations (NPO) employees choose to support through their volunteer efforts. This program is not only beneficial to the NPO that gets the grant — proportionate to the number of volunteer hours put in by the CNER (current, retired or family) — it also encourages all of us to get even more involved for the good of our community.

Pandemic does not stop Kallie Jackson's mission

CN employees are still managing to volunteer in the midst of a pandemic. **Kallie Jackson**, Account Manager, Brampton, ON, volunteers for two organizations: *Procyon Wildlife Rehabilitation and Education Centre*, and *Finding Them Home*, a northern dog rescue program. At Procyon, Kallie works as an Advanced Animal Care Coordinator and mentor for young Canadians in the organization's internship program.

"This is my fifth year with Procyon," says Kallie. "With the pandemic, the centre can't provide the regular training for new volunteers. So only our returning volunteers are here. We only have one person per room to keep everyone separate and respect protocols like masks and gloves."

Kallie also fosters a rescued pug. "It's very rewarding because you know you're contributing." Both organizations have been supported by grants from the *CN Railroaders in the Community* program.

Shawn McRae handmakes simple patriotic gifts

Ask CN *Railroader in the Community* **Shawn McRae** why he handcrafts wooden pens that are sent to American servicemen and women overseas, and his answer is both patriotic and personal.

"I kind of got swept up in the Freedom Pens Project," explains Shawn, a Baton Rouge, LA-based conductor who joined CN in 2003. The Freedom Pens Project was founded in 2004 by a group of volunteer woodturners in Virginia. Across the U.S., woodworkers craft pens that are then shipped to military personnel as a symbol of support.

"When you're overseas, anything from back home — even if it's from a stranger — is a cherished item," says Shawn. "One ink pen makes a big difference to somebody." Shawn makes 10 Freedom Pens a week. Before the COVID-19 pandemic, he also gave woodworking workshops to Boy Scouts and high school students.



Railroaders 
in the Community

Advancing Community Engagement



Montreal employees joined forces with the iconic Moishes steakhouse to cook for frontline workers of the Infectious Diseases unit at the Jewish General Hospital. As part of this activity, CN donated \$10,000 to the Hero Project, a Montreal-based initiative that provides meals prepared by local restaurants to frontline care workers during the pandemic.



CN provided and delivered meals from Aurelio's Pizza for 200 frontline workers at Advocate South Suburban Hospital in Hazel Crest, IL, along with a US\$10,000 gift to the hospital's COVID-19 fund. Superintendent **Dennis Anderson**, Assistant Superintendent **Herman Searcy-Plunkett**, Chief Mechanical Officer **Rachelle Glazier** and General Manager **Matt McClaren** joined President **Rashard Johnson** (third from right) and other frontline workers.

CN strives to be a good neighbour, creating socio-economic benefits and investing to make communities stronger and safer, while engaging our stakeholders to build lasting relationships. Over the past century, CN has been proud to be an important part of the many cities, towns, and Aboriginal communities across our network.

CN in Your Community Day

June 6, 2020 marked the second annual *CN in Your Community Day*, an initiative created on CN's 100th birthday to encourage employees to give back to their communities. Despite the limitations imposed by the COVID-19 pandemic, many found ways to safely volunteer.

Remembrance Day and Veterans' Day

Each November 11, communities across Canada and the United States honour their veterans. CN also takes the opportunity to honour the sacrifices of the men and women who served in the Canadian and American militaries. Every year on this day, CN railroaders in our yards, shops and offices pause for a moment of silence, while train crews moving on our tracks ring their engine bell, in honour of military veterans. Here are some of the other ways CN thanked veterans in 2020:

- In Canada, we supported the Legion National Foundation's Digital Poppy Campaign through the CN Employees' and Pensioners' Community Fund, which raised \$5,725.
- In the U.S., CN made a \$10,000 donation to the American Legion.
- CN's new tribute locomotives pay homage to veterans and active military men and women across North America.



FCM/RAC Proximity Initiative

CN works with the Federation of Canadian Municipalities (FCM) and the Railway Association of Canada (RAC) to prevent and resolve issues that may arise when people live and work near railway operations. The FCM/RAC Proximity Initiative was established in 2003 and is co-chaired by Sean Finn, EVP at CN, and Randy Goulden, City Councillor for Yorkton, SK. By developing proximity guidelines and improving stakeholder awareness, the Initiative aims to address railway-community issues, including safety, noise and vibration.

Approximately 120 Canadian municipalities have adopted the FCM/RAC Proximity Guidelines, in whole or in part, including Montreal, Calgary, London and Windsor. Several other Canadian municipalities are looking to implement them. Despite limitations imposed by COVID-19, the Proximity Initiative provided input on the importance of setbacks and rail safety to:

- Saskatchewan's Ministry of Government Relations on the development of their Statements of Provincial Interest Regulations.
- The City of Toronto's Planning and Housing Committee.

Preventing proximity issues is a shared responsibility. For more information, go to: proximityissues.ca

4-H Canada

CN's \$600,000 commitment over three years allows 4-H Canada to recognize the exceptional achievements of senior youth members through the 4-H Canada Leadership Excellence Awards of Distinction.

Canada United

CN is proud to donate \$100,000 to support Canada United's important initiative to help Canada's local small businesses, the heart of our communities, during these challenging times.

CN Employees' and Pensioners' Community Fund



Fiona Murray (front row, centre), former Vice-President, Public and Government Affairs, was joined by many colleagues from Corporate Services, IT, Finance and other CN departments as she walked 40 times (16 km!) around the track in Pierrefonds, QC, as part of the Terry Fox Marathon of Hope.

CN Employees' and Pensioners' Community Fund, which has been in existence for more than 50 years, stands out as a Canadian leader due to its exemplary practices. The Community Fund, run by CN employees and pensioners acting on behalf of their colleagues, organizes fundraising activities and annual campaigns in support of various Canadian charities.

Despite the pandemic, 2020's campaign met with unprecedented success, raising over \$2 million. During the past 10 years, the Fund has raised more than \$19.1 million in donations to assist more than 500 charities specializing in health and research, community well-being, child support and humanitarian aid. The Fund directs every dollar donated directly to the designated organizations. Examples include:

Polar Plunge

On February 22, 2020, for the 13th year in a row, the Community Fund took part in the Polar Plunge at the Canoe Club in Lachine, QC. This challenge is a fundraising event organized by Quebec police forces benefiting the Quebec Special Olympics. For a \$50 contribution, fearless participants braved the cold by jumping into the icy water. The CN team raised more than \$18,000.



Emergency Fund – Family Violence

According to experts, the COVID-19 lockdowns are increasing the risks of domestic violence against women and children. The Community Fund has therefore dedicated a fundraising activity for various organizations across the country that help prevent domestic violence and provide services to these vulnerable people during this crisis. With CN matching employees' and pensioners' generous donations, the activity raised over \$36,000.

Terry Fox Marathon of Hope

On September 20, 2020, CN celebrated the 40th anniversary of the Terry Fox Marathon of Hope to help raise funds and reinforce the importance of supporting cancer research, even during a pandemic. Many employees stepped up to the challenge by donating to the CN team and creating their own Terry Fox Challenge to mark this milestone.

Thanks to the generosity of CN's employees, pensioners and extended family, the CN team has raised a record \$13,410 towards the Terry Fox Foundation. All donations were matched by CN dollar for dollar.

Fun fact: Terry's father, uncle and grandfather were all CN railroaders.

CN EMPLOYEES' AND PENSIONERS' COMMUNITY FUND

935 de La Gauchetière Street West
2nd Floor
Montreal, Quebec H3B 2M9

📞 Toll-free: 1-877-552-7555

@ Email: communityfund@cn.ca

🌐 communityfundcn.com



IPO25

PROUD TO CELEBRATE 25TH ANNIVERSARY OF PRIVATIZATION

From a Canadian Crown Corporation to a thriving, efficient, world-class, publicly traded, transportation trade-enabler.

Twenty-five years ago, the Government of Canada put CN shares up for sale to investors; at \$2.25 billion, it was the biggest initial public offering (IPO) in Canadian history. Today, CN has a market capitalization of approximately \$100 billion. An investment of \$1,000 in CN stock in 1995 would be worth more than \$63,000 today.

In the past quarter century, CN has expanded its network to reach from the Atlantic to the Pacific to the Gulf of Mexico. To celebrate the 25th anniversary of the IPO, the railways that have joined our team are represented by locomotives specially painted in their original liveries. Look out for them as they roll on our network to move our customers' goods.



A CN engine with five locomotives representing the railways that have joined our team since our privatization, 25 years ago. Each one features the colours of the railway at the time it merged with CN as well as the logo specially created to commemorate the quarter century of our IPO.

FROM LEFT TO RIGHT: BC RAIL; GRAND TRUNK WESTERN; CN; ILLINOIS CENTRAL; WISCONSIN CENTRAL; AND ELGIN, JOLIET & EASTERN.



TOTAL CN NETWORK

CN is North America's Railroad

CN is a world-class freight carrier and trade-enabler, essential to moving the economy, to the business of our customers, and to feeding the supply chain with the commodities communities rely on every day. CN transports more than 300 million tons of natural resources, manufactured products, and finished goods throughout North America every year. CN is the only railroad connecting Canada's Eastern and Western coasts with the U.S. South through a 19,500-mile rail network.

CN and its affiliates have been contributing to nation building and community prosperity since 1919. *Delivering Responsibly*, which is at the heart of how CN is building for a sustainable future, means moving our customers' goods safely, being environmentally accountable, attracting and including diverse talent, adhering to the highest ethical standards, and helping build stronger communities. This is why CN supports the Paris Agreement and our strategies are aligned with climate science. CN also supports the United Nation's Sustainable Development Goals.

Dow Jones Sustainability Index

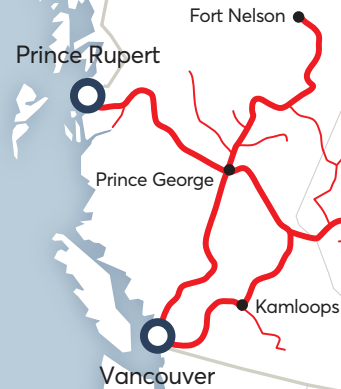
DJSI again recognized CN as a sustainability leader in 2020. This marks the 9th consecutive year that CN is listed on the DJSI World Index and the 12th consecutive year that CN is listed on the DJSI North America Index.

S&P Global Yearbook

CN is proud to have been included in S&P Global's 2021 Sustainability Yearbook as one of the top 15% sustainability performers worldwide in the transportation industry.

Corporate Knights

In 2020, CN was named one of Corporate Knights' Best 50 Corporate Citizens in Canada for the 12th consecutive year. In January 2021, CN was ranked 10th on the Corporate Knights 2021 Global 100 Index of the world's most sustainable companies.



CN IN NUMBERS

as at December 31, 2020



24,381
railroaders employed



19,500
route miles operated



5.6M
carloads



\$44.8B
assets



\$13.8B
revenues



\$10.6B
local spendings



\$2.9B
capital investments
(including rolling stock)



\$1.0B
taxes paid



\$11.2M
community partnerships



CANADIAN NETWORK



CANADA IN NUMBERS

as at December 31, 2020

17,645

railroaders employed

\$1.6B

capital investments
(excluding rolling stock)

13,559

route miles operated

\$971M

taxes paid

\$6.0B

local spending

\$9.6M

community partnerships

Canada's Only Transcontinental Railway



CN's Canadian network extends from Halifax on the East Coast to Vancouver and Prince Rupert on the West Coast, with access to every major Canadian market. CN has long been an indispensable supplier for many key economic drivers, from grain and forest products to consumer goods and automobiles, moving raw materials, intermediate goods and finished products to market. And, with the endless variety of food products we carry, from animal feed and fertilizer to canned goods and fresh produce, chances are we helped transport a lot of what you eat at your kitchen table. Of course, CN also delivered essential supplies of PPE, hand sanitizer, toilet paper and more during the COVID-19 pandemic.

Community Partnerships

CN contributed to many national non-profit organizations in Canada in 2020, including:

- Operation Lifesaver
- United Way
- Tree Canada
- Chambers of commerce (national, provincial and local)
- Vector Institute
- 4-H Canada
- Earth Day Canada
- Terry Fox Foundation
- Canadian Federation of Agriculture
- Canadian Cancer Society
- Actua – inspiring Indigenous youth through STEM
- Level – changing lives through law
- Parachute – leaders in injury prevention
- Teach for Canada
- Canada's Outstanding Young Farmers
- Leukemia and Lymphoma Society of Canada
- Hockey Canada Foundation
- Indspire
- Canadian Agricultural Safety Association
- Canada 2020
- Asia-Pacific Foundation of Canada
- Canadian Railroad Historical Society
- Canadian Red Cross
- TEMA Foundation
- Agriculture for Life
- Indigenous Experiences, Arts and Culture
- Advancing Women in Agriculture
- Canadian Council for Aboriginal Relations
- Ingenium Foundation
- Food for Life Canada
- Forum for Young Canadians

"From coast to coast to coast, Canadian municipalities are connected by rail. The Federation of Canadian Municipalities welcomes CN's commitment to working with communities to continuously improve rail safety and ensure people and goods can move safely and efficiently across the country."

GARTH FRIZZELL, PRESIDENT OF THE FEDERATION OF CANADIAN MUNICIPALITIES AND COUNCILLOR FOR THE CITY OF PRINCE GEORGE, BC





Intermodal

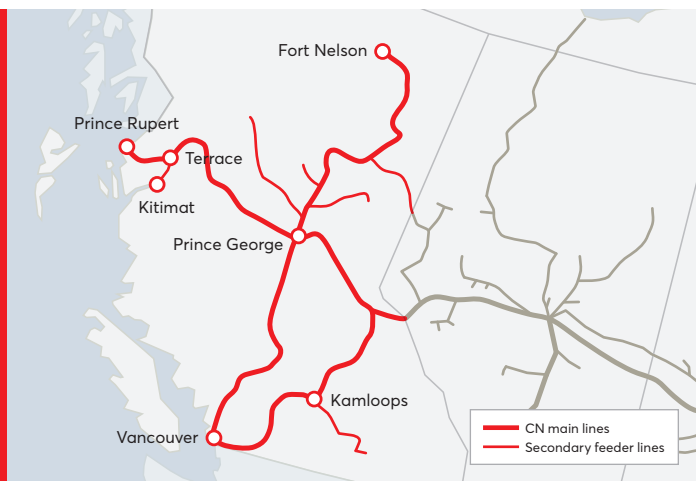


Forest Products



Coal

British Columbia



BRITISH COLUMBIA IN NUMBERS

As at December 31, 2020

2,397

railroaders employed

\$440M

capital investments

2,814

route miles operated

\$151M

taxes paid

\$537M

local spending

\$1.0M

community partnerships

The bustling ports of Vancouver and Prince Rupert are dynamic gateways to international trade, offering shorter transit times to Asia. At the Port of Vancouver, we have coal, grain and intermodal terminals. In the Vancouver area, we have two distribution centres for forest products, two for metals, three for automotive products, and a CN CargoFlo® bulk handling centre. In Prince George, we have another intermodal terminal and another CargoFlo® bulk handling facility in Ashcroft. Surrey is home to a major rail classification yard. CN also maintains large railcar and locomotive repair shops at Surrey's Thornton Yard and in Prince George.

Network Investments

In 2021, CN plans to invest about \$460 million to support growing demand and enable supply chains in BC. Expansion projects include the construction of new and extended sidings on our main lines to the ports of Prince Rupert and Vancouver, as well as upgrades to the Fraser River Bridge. Maintenance projects focus on the replacement of 99 miles of rail and 317,000 ties, plus maintenance of 41 public crossings, as well as bridges, culverts, signal systems and other track infrastructure.

"CN has been and will continue to be an essential player in discussions about community safety and sustainable growth in Terrace and beyond, and we look forward to working with them to expand our reach as the service and supply centre for the region."

MAYOR CAROL LECLERC, CITY OF TERRACE



CN is funding Courtyard for Men, a domestic violence prevention program. "COVID-19 and the resulting economic stress and forced proximity have exacerbated already precarious family situations," said **Manpreet Grewal** (left), Director at Archway Community Services. "We're so grateful for CN's generous grant." Presenting the cheque is **Blake Olsen**, member of CN's BC Community Board.

Community Partnerships

In 2020, CN contributed to many British Columbia-based organizations, including:

NORTH VANCOUVER MUSEUM CN contributed to the museum's capital campaign so it can continue to engage, strengthen and inspire the community and visitors by providing experiences to explore the past, present and future of North Vancouver.

PRINCE GEORGE CHAMBER OF COMMERCE As a mover of the economy, CN is committed to playing a key role in the transition to a lower-carbon economy. Supported by CN, the Prince George Chamber Carbon Plan has delivered real energy efficiency and carbon reductions for local businesses through the power of partnership between students and industry.

VOLUNTEER TERRACE CN is the title sponsor of the CN Terrace Restorative Justice School Program Initiative Phase 1, which is building a partnership between the Terrace Restorative Justice Program and the Coast Mountains Board of Education School District 82 to support parents, school staff and youth aged 6 to 18 to reduce bullying and prevent lapses in discipline. CN's funding helped to hire staff to coordinate the partnership.

TECHNICAL EVALUATION ADVANCED AEROMEDICAL SOCIETY CN's BC Community Board donated to TEAAM, an organization that brings paramedics, nurses, doctors and rescue specialists into the most remote regions of the province. The medical specialists are trained in swift water rescue, auto extrication and mountain rescue, providing emergency medical care and air transport to hospital.

NORTH SHORE CRISIS SERVICES SOCIETY The society provides safe shelter and support services to women and children who are experiencing or fleeing abuse. CN provided COVID-related support to the society's 3rd Avenue shelter in Prince Rupert.

KATZIE FIRST NATION CN commissioned the distribution of 300,000 masks to BC Indigenous communities, including an emergency supply of 10,000 masks to the Katzie First Nation. The masks are being produced by MediMask Canada, a joint venture of the Moosomin First Nation.

Alberta



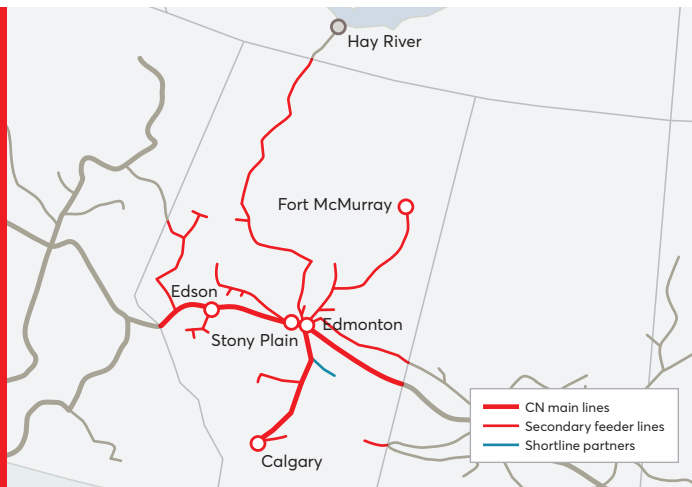
Intermodal



Grain



Coal



ALBERTA IN NUMBERS

As at December 31, 2020

3,207

railroaders employed

\$210M

capital investments

2,521

route miles operated

\$63M

taxes paid

\$619M

local spending

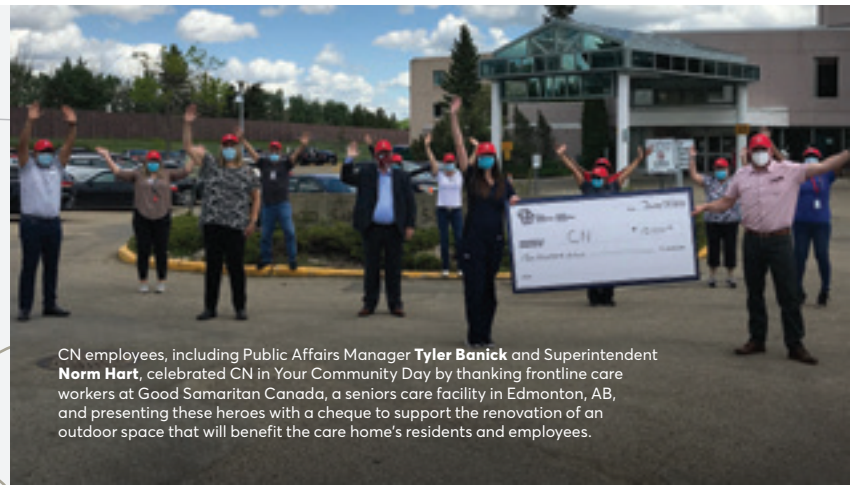
\$763K

community partnerships

Alberta generates substantial volumes of agricultural and energy products. CN also handles growing amounts of intermodal container traffic through our Calgary and Edmonton terminals. In Calgary, you'll find our logistics park, an automotive distribution facility, a forest products distribution centre and a CN CargoFlo® bulk handling facility. In Edmonton, where over 2,000 CN railroaders live and work, we have automotive distribution and CargoFlo® bulk handling facilities as well as metals and forest products distribution centres. Edmonton and Calgary are also home to major rail classification yards. CN also maintains large railcar and locomotive repair shops at Edmonton's Walker Yard. In Fort McMurray, there's a second metals distribution centre and a third CargoFlo® facility. We also have another CargoFlo® facility and a forest products distribution centre in Edson. We have one more CargoFlo® facility in Hay River, NT.

Network Investments

In 2021, CN plans to invest about \$445 million to support growing demand and enable supply chains in Alberta. Expansion projects include double tracking sections of the Edson Subdivision. The maintenance program will focus on the replacement of 63 miles of rail and 184,000 ties, plus maintenance of 40 public crossings, as well as bridges, culverts, signal systems and other track infrastructure.



CN employees, including Public Affairs Manager **Tyler Banick** and Superintendent **Norm Hart**, celebrated CN in Your Community Day by thanking frontline care workers at Good Samaritan Canada, a seniors care facility in Edmonton, AB, and presenting these heroes with a cheque to support the renovation of an outdoor space that will benefit the care home's residents and employees.

Community Partnerships

In 2020, CN contributed to many Alberta-based organizations, including:

ALBERTA MUSLIM SOCIAL ASSOCIATION Following the disastrous explosion in the Port of Beirut, CN donated to the association's Lebanese Emergency Relief Fund.

YMCA OF NORTH ALBERTA YMCA serves Edmonton, Wood Buffalo, Grande Prairie and Red Deer, helping over 120,000 individuals and families through community, childcare, housing and support programs as well as health, fitness and aquatics centres. CN donated to the YMCA's Youth Transitions Program to support vulnerable youth aged 13–19 years in Edmonton.

THE MUSTARD SEED FOUNDATION Guided by its vision to eliminate homelessness and reduce poverty in Calgary, Edmonton, Kamloops, Medicine Hat and Red Deer, the Mustard Seed's mission is to build hope and well-being for the communities' most vulnerable citizens. During the COVID-19 pandemic, with CN's support, the Mustard Seed is providing emergency care, meals and support to homeless and low-income populations.

ALBERTA CHILDREN'S HOSPITAL Calgary's ACH is the largest public hospital for sick children in the Canadian Prairies. CN's donation was dedicated to the acquisition of COVID-19 infection control equipment for frontline staff and patients.

LESSER SLAVE REGIONAL FIRE SERVICE The Lesser Slave Regional Fire Service is a fully operational fire service with a dedicated and trained hazmat response team. CN donated to upgrade their gas detection equipment with more modern and trustworthy gear.

"Together with CN, the Town of Stony Plain is working to ensure existing rail lines are safe for all residents. We commend CN for their ongoing commitment to keeping our communities safe while providing an essential service to the region."

MAYOR WILLIAM CHOY, TOWN OF STONY PLAIN





Grain

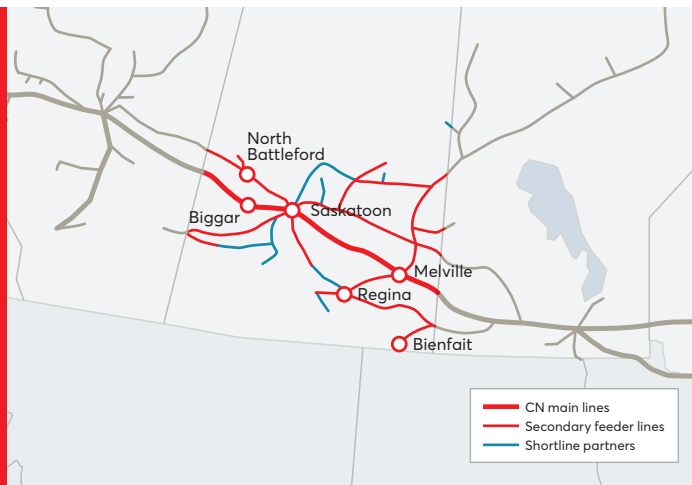


Fertilizers



Intermodal

Saskatchewan



SASKATCHEWAN IN NUMBERS

As at December 31, 2020

1,095

railroaders employed

\$140M

capital investments

1,937

route miles operated

\$75M

taxes paid

\$124M

local spending

\$624K

community partnerships

Grains and fertilizers, especially potash, make up most of the traffic handled by CN in this Prairie province. Our traffic also reflects the increasing diversification of the Saskatchewan economy by handling growing volumes of consumer goods and specialty crops through our intermodal terminal in Saskatoon and Canada's first privately operated intermodal terminal in Regina. Both Saskatoon and Regina boast metals distribution facilities. Saskatoon also has an automotive distribution facility. Melville is home to CN's largest rail classification yard in Saskatchewan where more than 300 CN employees work. In Bienfait, we have a CargoFlo® bulk handling facility as well as forest products and metals distribution centres. Finally, in North Battleford, there is an additional forest products distribution centre.

Network Investments

In 2021, CN plans to invest about \$120 million to support growing demand and enable supply chains in Saskatchewan. Expansion projects include upgrading the Turtleford Subdivision to handle crude-by-rail. Maintenance projects focus on the replacement of 48 miles of rail and 159,000 ties, plus maintenance of 31 public crossings, as well as bridges, culverts, signal systems and other track infrastructure.

"Prairie people have a long and often emotional relationship with CN. We are fortunate to have its mainline running through Biggar and rely on CN to safely pick up and deliver all the grain we can grow. But for me, the sound of the whistle echoing over the Prairie's vastness, connecting us to one another, this is the beauty, the magic of the train."

JEANNE MARIE DE MOISSAC, REEVE OF THE RURAL MUNICIPALITY OF BIGGAR



The Melville Food Bank has seen a dramatic increase in demand for its services due to COVID-19. Melville Mayor Walter Streelasky and the food bank's Executive Director Colleen Gorecki were on hand to receive CN's donation.

Community Partnerships

In 2020, CN contributed to many Saskatchewan-based organizations, including:

ROYAL SASKATCHEWAN MUSEUM Discovered in Saskatchewan, Scotty is the biggest Tyrannosaurus rex in the world. CN's contribution to the CN T. rex Gallery brings Scotty to life through multiple exhibits, including the awe-inspiring recreation of Scotty's roar.

MOBILE CRISIS SERVICES MCS is a non-profit community-based organization that has been providing crisis intervention services to Regina and Saskatchewan since 1974. CN's donation helped to create a Farm Stress Line website and outreach program to provide 24/7 support and resources to farmers and rural communities.

WANUSKEWIN HERITAGE PARK Wanuskewin aims to be a centre of excellence in the interpretation, preservation and celebration of Indigenous art and culture. CN's donation helped to renovate and expand the interpretive centre, Paskwaw Round conference facility, gallery spaces, permanent exhibits and archaeology lab. CN is also helping fund the park's application to become Saskatchewan's first UNESCO World Heritage site.

READ SASKATOON READ Saskatoon has a long history of advancing literacy and learning by offering free literacy services to adults and families. CN's support is dedicated to READ's financial literacy workshops focused on community members with the greatest need as the pandemic continues to impact the economic outlook of vulnerable populations.

MELFORT HOSPITAL CN's Saskatchewan Community Board provided a donation to the Melfort Hospital for the construction of a heliport to accommodate air ambulance services. Having a heliport onsite with direct access to the hospital is expected to greatly improve patient care.

HOPE'S HOME Hope's Home provides childcare to children with complex medical needs and their siblings in Saskatoon, Warman and Regina. As their fundraising was severely impacted by the COVID-19 pandemic, CN stepped in to support this grassroots organization.

HUMBOLDT & DISTRICT HOSPITAL FOUNDATION The hospital, serving nearly 40,000 residents, is part of the provincial plan for patients who have contracted COVID-19. The facility has 49 designated beds and a testing site. CN's donation was dedicated to the acquisition of specialized infection control equipment for frontline staff and patients.



Grain

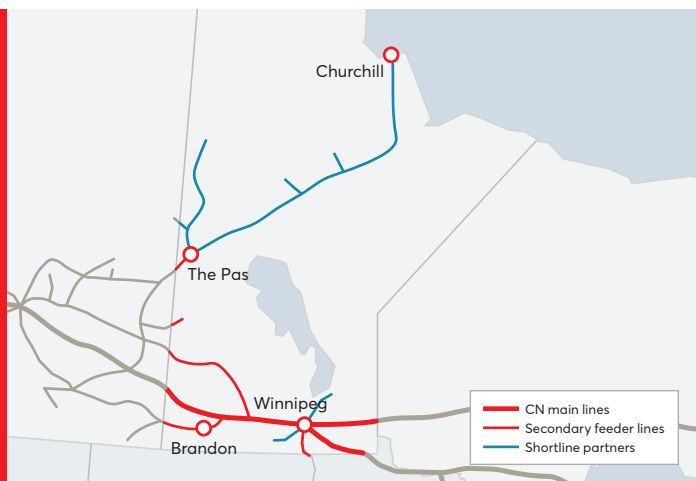


Intermodal



Minerals

Manitoba



MANITOBA IN NUMBERS

As at December 31, 2020

2,408

railroaders employed

\$125M

capital investments

864

route miles operated

\$55M

taxes paid

\$759M

local spending

\$536K

community partnerships

Manitoba is a major hub of CN's transcontinental rail network. Much of our traffic passes through Winnipeg's Symington Yard, our only hump yard in Western Canada. Winnipeg is also home to Transcona Shops, our main Canadian heavy railcar and locomotive repair facility, and our rail plant. Over 2,000 CN railroaders live and work in Winnipeg, where we also have CargoFlo® bulk handling and automotive distribution facilities, and an intermodal terminal.

CN's modern Claude Mongeau National Training Centre in Winnipeg is focused on instilling and reinforcing a strong safety culture in our new hires, experienced railroaders and customers who received a complete range of hands-on technical training.

Manitoba is the only Canadian province to enact Rail Safety Week into law, a most significant accomplishment that CN is extremely supportive of.

Network Investments

In 2021, CN plans to invest about \$95 million to support growing demand and enable supply chains in Manitoba. Expansion projects include implementation of our automated inspection programs and construction of a railcar wheel replacement facility at Fort Rouge. The maintenance program focuses on replacement of 29 miles of rail and 121,000 ties, plus maintenance of 17 public crossings, as well as bridges, culverts, signal systems and other track infrastructure.



As part of the City of Winnipeg's Million Tree Challenge, and with CN's support, 2,000 seedlings and small potted trees were planted in Mazenod Park.

Community Partnerships

In 2020, CN contributed to many Manitoba-based organizations, including:

THE FORKS FOUNDATION The Forks has been an historic gathering place for thousands of years, with a deep connection to the railway. CN proudly sponsors The Forks to bring free year-round community programming to CN Stage and Field, the epicentre for many of Winnipeg's biggest events. When the restrictions on social gatherings due to COVID-19 are lifted, CN will be excited to play a role in bringing people together and supporting the community.

UNIVERSITY OF WINNIPEG CN is proud to support UWinnipeg's Pathways to Education initiative. It starts at the Wii Chiwaakanak Learning Centre, which provides free programming to 20,000 Indigenous, refugee and inner-city youth. Pathways continues with the Model School where 50 vulnerable high school students gain the foundation needed to pursue post-secondary education. Finally, the Opportunity Fund reduces economic barriers for underrepresented populations.

FORTWHYTE FOUNDATION FortWhyte Alive provides programming, natural settings and facilities for environmental education, outdoor recreation and social enterprise. CN's donation was earmarked for Education for Sustainable Development – Blazing Your Trail, a cornerstone orienteering and outdoor safety program for school-aged youth. CN also supported FortWhyte Farms' 2020 Youth Summer Employment Program.

HARVEST MANITOBA Since the COVID-19 crisis struck Manitoba, there has been a spike in the number of people who need the help of food banks. At the same time, restaurants and others are unable to supply their usual excess food donations. CN contributed to the purchase of non-perishables to keep food moving to local food banks across Manitoba.

PRAIRIE MOUNTAIN HEALTH CN provided COVID-related funding to assist the frontline workers at the Riverdale Health Centre in Rivers.

"The City of Brandon and numerous organizations in our community continue to enjoy a most positive connection with CN. Our relationships with CN, from its executive offices to operational personnel in every department, represent a valuable partnership. Above and beyond, CN's investments have been impactful in our community such as their support through the EcoConnexions tree-planting program as well the restoration of an important historical agricultural building in our community."

MAYOR RICK CHREST, CITY OF BRANDON





Intermodal



Automotive



Metals

Ontario



ONTARIO IN NUMBERS

As at December 31, 2020

4,063

railroaders employed

\$265M

capital investments

2,546

route miles operated

\$89M

taxes paid

\$2.3B

local spending

\$3.7M

community partnerships

Large volumes of traffic are handled in Ontario, much of it at MacMillan Yard — CN's largest rail classification facility and our only hump yard in Eastern Canada. Mac Yard also has railcar and locomotive repair shops. Intermodal containers are handled at CN's biggest intermodal terminal in Brampton. The Toronto area also boasts a distribution facility for automobiles, one for forest products, two for metals, a logistics park, and two CargoFlo® bulk handling facilities. In addition, CN has forest products and metals distribution centres in Brockville, a forest products distribution centre in Atikokan, and an automotive distribution centre in Windsor.

Network Investments

The Milton Logistics Hub will strengthen the national supply chain and allow CN to address increased demand through modal shift from long-haul trucks to rail. In January 2021, the federal government approved the project subject to compliance with conditions relating to the environment and consultation with Indigenous peoples, among others.

In 2021, CN plans to invest about \$350 million to support growing demand and enable supply chains in Ontario. Expansion projects include transformation of our intermodal operations. Maintenance projects focus on the replacement of 69 miles of rail and 178,000 ties, plus maintenance of 77 public crossings, as well as bridges, culverts, signal systems and other track infrastructure.

Since 2019, CN has acquired 2,500 high-capacity grain hopper railcars from National Steel Car Ltd. of Hamilton.

Community Partnerships

In 2020, CN contributed to many Ontario-based organizations, including:

CN CYCLE FOR CHEO For 12 years, CN has been the title sponsor for the Children's Hospital of Eastern Ontario's largest annual fundraiser in support of kids with cancer, helping CHEO raise almost \$10 million since 2008. Due to COVID-19, it was necessary to reinvent the 2020 CN Cycle for CHEO and turn it into a virtual fundraiser, which raised over \$575,000.

QUEEN'S UNIVERSITY CN sponsors the Baillie Awards for Excellence in Secondary School Teaching, honouring Charles Baillie's long-standing service to the CN Board of Directors and his contribution to Queen's University as Chancellor Emeritus. These awards recognize exceptional high school teachers who have served as role models and mentors to their students, instilled a love of learning, and inspired academic excellence and the pursuit of higher education.

HALTON LEARNING FOUNDATION HLF partners with individuals, corporations and community foundations to provide funds for students in need, post-secondary scholarships, and schools to purchase tools and resources. CN donated to the HLF Student Success Fund.

PUBLIC LIBRARIES CN donated \$10,000 each to five public libraries in Ontario, along with copies of our CN100 coffee table book. The libraries were the Toronto Public Library, Oakville Public Library, Parry Sound Public Library, Brampton Public Library, and Ottawa Public Library.

HORNEPAYNE COMMUNITY HOSPITAL CN's donation was dedicated to the acquisition of specialized COVID-19 infection control equipment for frontline staff and patients at this 20-bed healthcare facility, which also includes a COVID-19 testing centre.

"The Town of Ingersoll is very proud of its heritage and excited about its future. CN has played a major role in the history of Ingersoll, and will no doubt be a key partner in our future. Strong communities are built on strong infrastructure."

MAYOR TED COMISKEY, TOWN OF INGERSOLL





Intermodal

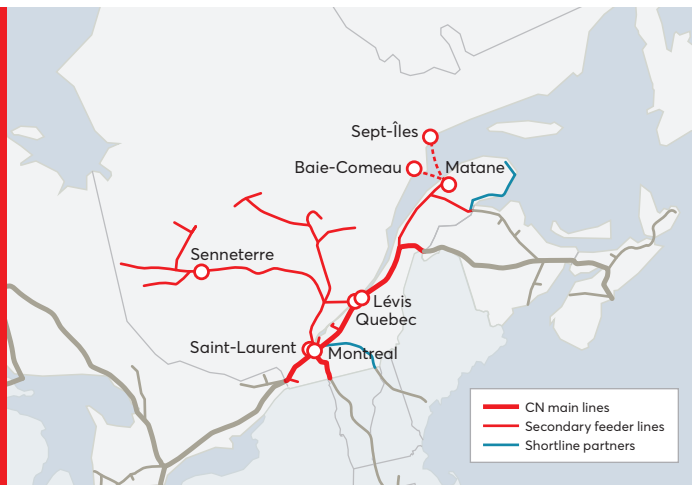


Metals



Forest Products

Quebec



QUEBEC IN NUMBERS

As at December 31, 2020

3,892

railroaders employed

\$420M

capital investments

2,043

route miles operated

\$78M

taxes paid

\$1.6B

local spending

\$2.1M

community partnerships

Our extensive rail network stretches across Quebec. Montreal is home to CN's headquarters and over 3,000 employees as well as a major rail classification yard and repair shops. CN serves the Port of Montreal, where we handle growing numbers of import/export containers. We also have an intermodal terminal in St-Laurent. Other CN facilities in Montreal include a logistics park, forest products, automotive and metals distribution centres, and a CargoFlo® bulk handling facility. Quebec City boasts metals, automotive and forest products distribution centres as well as a large rail classification yard.

Network Investments

In 2021, CN plans to invest about \$370 million to support growing demand and enable supply chains in Quebec, including the development of several major I&T projects, replacement of 24 miles of rail and 159,000 ties, plus maintenance of 38 public crossings, as well as bridges, culverts, signal systems and other track infrastructure.

"We are very proud of our city's partnership with CN. The history of Lévis, particularly in the Charny area with its rail yard, is intricately linked to the phenomenal growth of our community."

MAYOR GILLES LEHOULLIER, CITY OF LÉVIS



In August 2020, in Saint-Jérôme, QC, CN agreed to acquire 50 zero-emission trucks from Lion Electric. LEFT TO RIGHT: JJ RUEST, PRESIDENT AND CEO OF CN; BENOIT CHARETTE, QUEBEC MINISTER OF THE ENVIRONMENT AND THE FIGHT AGAINST CLIMATE CHANGE; MARC BÉDARD, PRESIDENT AND FOUNDER OF THE LION ELECTRIC CO.; HON. PABLO RODRIGUEZ, LEADER OF THE GOVERNMENT IN THE HOUSE OF COMMONS.

Community Partnerships

In 2020, CN contributed to many Quebec-based organizations, including:

L'APPART À MOI L'Appart à Moi (My Apartment) provides vulnerable young adults affected with Downs Syndrome or other intellectual disabilities a smooth and harmonious transition to independent living. CN signed a three-year agreement (2020–2022) to help build L'Appart à Moi's future.

MONTREAL HOSPITALS CN has signed 10-year agreements (2018–2027) to provide stable funding to four of Montreal's top research hospitals: Centre hospitalier de l'Université de Montréal, McGill University Health Centre, Montreal Heart Institute and Centre hospitalier universitaire Sainte-Justine.

JEUNE CHAMBRE DE COMMERCE DE MONTRÉAL CN has signed a three-year agreement (2019–2022) with JCCM (Montreal Youth Chambre of Commerce) to promote Montreal's young entrepreneurs and to financially encourage their projects, with the ultimate goal of increasing the city's entrepreneurial activity.

ZOO SAUVAGE DE ST-FÉLICIEN Dedicated to wildlife conservation of the boreal climate, the Zoo sauvage de Saint-Félicien is one of the largest zoos in Quebec. During the COVID-19 pandemic, the zoo experienced a 60% loss of revenue, mostly due to a drop in tourism. CN helped cover some of that revenue loss.

NATIVE WOMEN'S SHELTER OF MONTREAL The NWSM is the only women's shelter in Montreal that provides services exclusively to First Nations, Inuit and Métis women and children. Native women are offered an up to three-month stay as well as support and frontline services to help them begin to rebuild their lives.



Intermodal

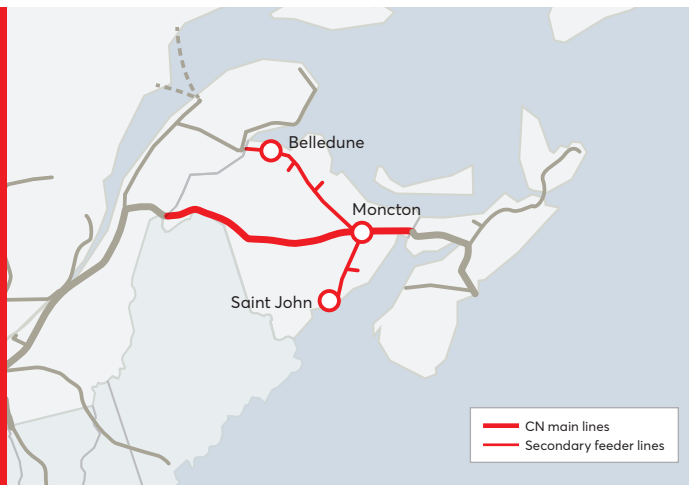


Forest Products



Natural Gas Liquids

New Brunswick



NEW BRUNSWICK IN NUMBERS

As at December 31, 2020

310

railroaders employed

\$25M

capital investments

596

route miles operated

\$11M

taxes paid

\$54M

local spending

\$230K

community partnerships

Forest products make up a significant part of the traffic originating or terminating in the province of New Brunswick. We also handle consumer goods and other intermodal traffic through our terminal in Moncton. Other CN facilities in Moncton include a major rail classification yard as well as an automotive distribution centre and a CargoFlo® bulk handling facility. CN's network extends to the ports of Belledune and Saint John, where we have another CargoFlo® bulk handling facility.

In collaboration with the Halifax Port Authority, stakeholders, ocean carriers, and customers, CN began to offer, as of May 2020, integrated intermodal solutions through our Moncton Terminal aimed at reducing short-haul trucking in the Atlantic region.

Network Investments

In 2021, CN plans to invest about \$15 million to support growing demand and enable supply chains in New Brunswick. The program focuses on the replacement of five miles of rail and 7,500 ties, plus maintenance work on 19 public crossings, as well as bridges, culverts, signal systems and other track infrastructure.



CN remains dedicated to helping communities along our network prosper. We were pleased to renew our support of the United Way for Greater Moncton and Southeastern NB in January 2020.

THIS PHOTO WAS TAKEN BEFORE COVID-19 RESTRICTIONS.

Community Partnerships

In 2020, CN contributed to many New Brunswick-based organizations, including:

ST. THOMAS UNIVERSITY CN helps fund the Douglas Young Scholar bursary for entering students from New Brunswick with a minimum average of 75%, a commitment to community and extracurricular activities, and a demonstrated financial need. CN also proudly supports the "Tommies" women's volleyball team.

PUBLIC LIBRARIES CN donated \$10,000 each to six public libraries in New Brunswick, along with copies of our CN100 coffee table book. The libraries were Dieppe Public Library, Chipman Public Library, Kennebecasis Public Library, Dr. Lorne J. Violette Public Library in Saint-Léonard, Mgr. W.J. Conway Public Library in Edmundston, and Moncton Public Library.

OLD TRAIN STATION MUSEUM As part of the Canada 150 celebrations in 2017, CN signed a five-year commitment to support the Old Train Station Museum in Shediac. The museum displays artifacts from the glory days of passenger rail service in the town and themed exhibits as well as hosts discussion groups and visits from local schools.

BUSINESS COMMUNITY ANTI-POVERTY INITIATIVE BCAPI believes that when business and professional leaders work together toward a common goal, generational poverty can be eliminated in Saint John. CN's contribution supported BCAPI's programs during COVID-19.

SACKVILLE TREE PLANTING In honour of CN's 100th anniversary, CN and the Town of Sackville collaborated to develop green space initiatives, including a legacy forest of 100 trees to commemorate CN's contribution to the community.

"CN is a vital partner in our New Brunswick multi-modal transportation network, and we appreciate the continual enhancement, modernization and expansion of its Class I rail system. CN's contribution to the transportation system is especially pertinent as we strike a balance between supporting recovery from the COVID-19 pandemic, upholding fiscal discipline, and maintaining and improving our current infrastructure to create vibrant and sustainable communities."

HON. JILL GREEN, MINISTER OF TRANSPORTATION AND INFRASTRUCTURE





Intermodal

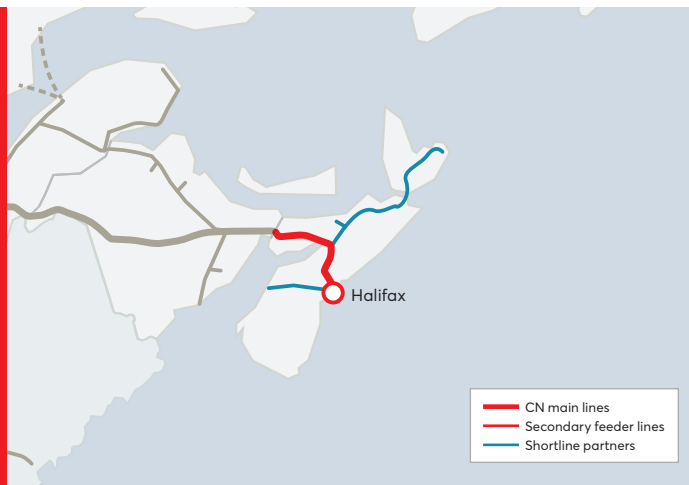


Automotive



Forest Products

Nova Scotia



NOVA SCOTIA IN NUMBERS

As at December 31, 2020

270

railroaders employed

\$25M

capital investments

162

route miles operated

\$6M

taxes paid

\$25M

local spending

\$384K

community partnerships

Nova Scotia is home to the Port of Halifax, where CN handles all rail-served containers imported and exported through the marine facility. Halifax is the site of a major autoport, where automotive vehicles imported from overseas enter North America for distribution across the continent. One of our intermodal terminals is also located in Halifax.

In collaboration with the Halifax Port Authority, stakeholders, ocean carriers, and customers, CN began to offer, as of May 2020, integrated intermodal solutions through our Moncton Yard aimed at reducing short-haul trucking in Halifax. This new service drives value and supports growth in the Atlantic region.

Network Investments

In 2021, CN plans to invest about \$15 million to support growing demand and enable supply chains in Nova Scotia. The program will focus on the rehabilitation of the arch bridge in Halifax, replacement of four miles of rail and 44,000 ties, plus maintenance work on 11 public crossings, as well as bridges, culverts, signal systems and other track infrastructure.

"Gender parity makes communities, councils and Halifax Regional Municipality a stronger and more supportive place to work and live. In 2020, HRM took a huge step forward in recognizing this by electing a gender balanced Council. CN's work in the community continues to support many diversity initiatives and we are proud to call CN our neighbour."

LISA BLACKBURN, HALIFAX COUNCILLOR DISTRICT 14



Community Partnerships

In 2020, CN contributed to many Nova Scotia-based organizations, including:

DALHOUSIE UNIVERSITY Dalhousie is Atlantic Canada's leading research university. In 2019, CN signed a multi-year commitment (2020–2022) to support the Rt. Hon. Robert L. Stanfield Lectures, which honour this outstanding Canadian and his contribution to public life and highlight the need for a vibrant democracy guided by integrity and decency. CN also supported the preservation of a 63-foot blue whale skeleton that will be suspended from the ceiling of the Atrium of Dalhousie's Steele Ocean Sciences Building in 2021 to help inspire current and future generations to do what they can to save our oceans.

EAST END COMMUNITY ASSOCIATION CN supported the Herb Peppard Park Safe Community Enhancement Project in Truro where generations of CN employees, including Herb and several members of the Peppard family, have lived and worked. The project included a safety fence between the park and adjacent street, security cameras, new benches, and playground equipment.

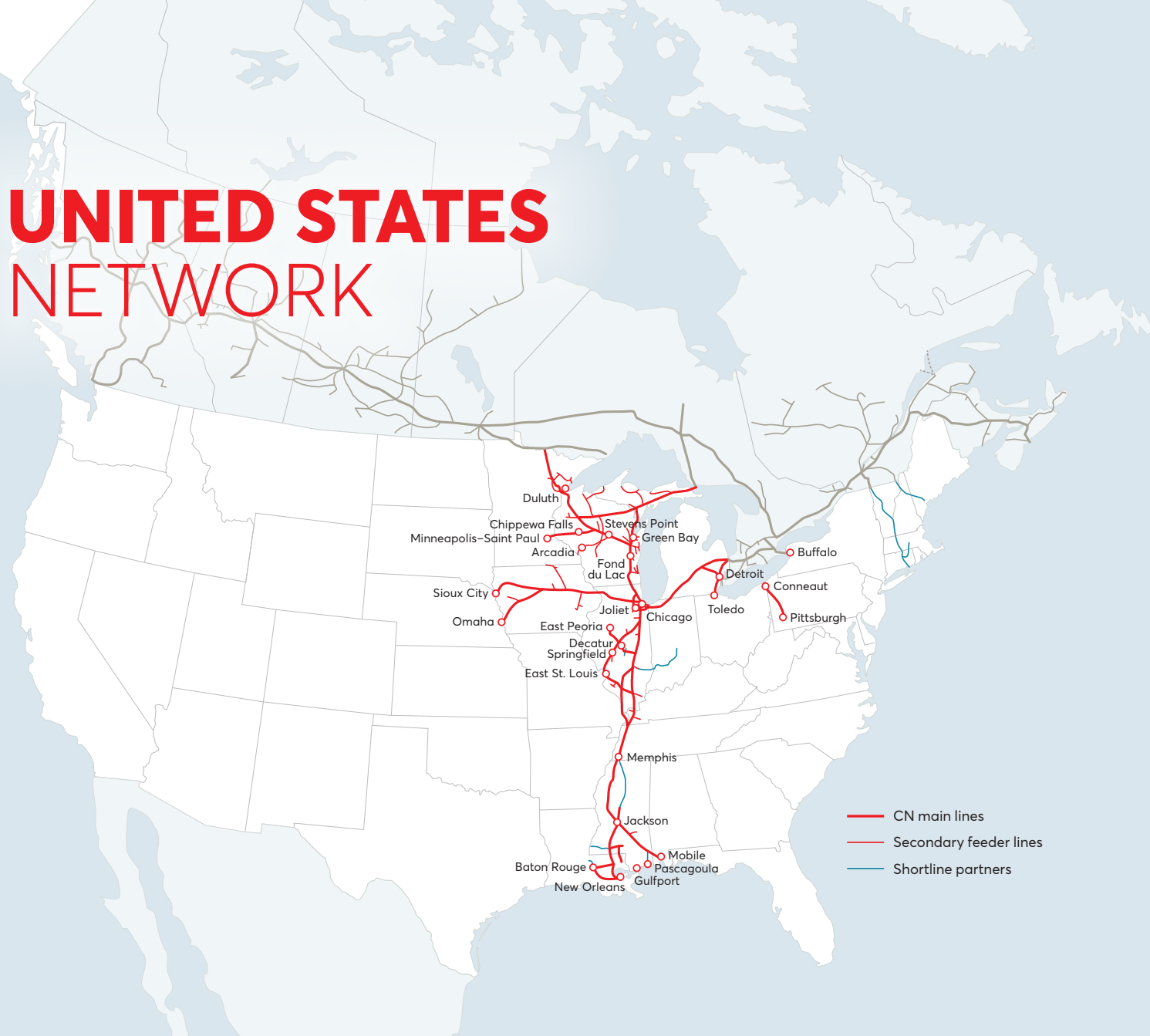
OPERATION BLUENOSE CN was proud to support Operation Bluenose, a three-night virtual vigil that took place July 24–26, 2020, across Nova Scotia. Prominent structures were illuminated in blue light in recognition of the strength of Nova Scotians and to honour those lost this year to COVID-19. CNL illuminated our Fairview Cove Terminal and donated to the Army Museum at the Halifax Citadel.

MENTAL HEALTH NOVA SCOTIA The foundation partners with mental health professionals to educate, guide and support first responders and care providers, as well as the important people in their lives, to help them deal with the specific mental health issues they face. CN donated funds to purchase PPE to protect caregivers and patients during the pandemic.

CHRISTMAS DADDIES TELETHON For 57 years, the annual Christmas Daddies Telethon has helped provide less fortunate children in the Maritimes with toys and food so they can have a better Christmas. CN's donation was requested by the Halifax Community Board and member Robert Ghiz announced the donation on live TV during the Telethon.

INTERNATIONAL WOMEN'S DAY CN was pleased to celebrate women's achievements and join Senator Wanda Thomas Bernard at this year's International Women's Day breakfast in Halifax, NS, on March 8, 2020. She was joined by Halifax Deputy Mayor Lisa Blackburn, Halifax Community Board member Janet MacMillan and many great female talents in Eastern Canada, including CN Public Affairs Manager Tiffany Edwards.

UNITED STATES NETWORK



UNITED STATES IN NUMBERS

as at December 31, 2020

6,736

railroaders employed

US\$571M

capital investments
(excluding rolling stock)

5,965

route miles operated

US\$40M

taxes paid

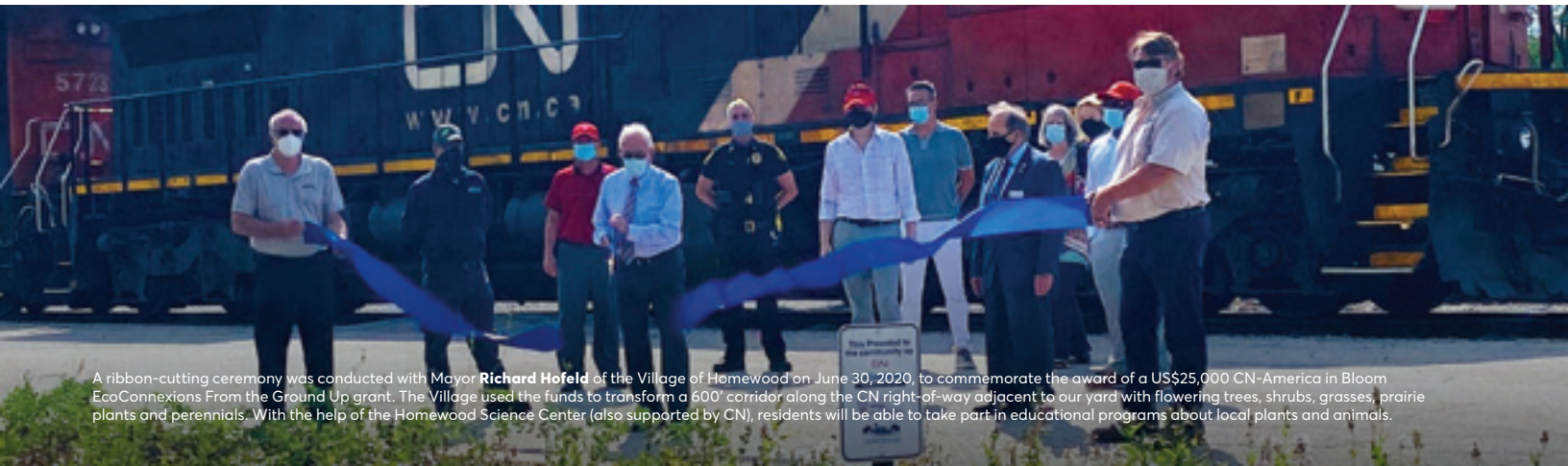
US\$3.5B

local spending

US\$1.2M

community partnerships

CN Runs Through the Heartland of America



A ribbon-cutting ceremony was conducted with Mayor **Richard Hofeld** of the Village of Homewood on June 30, 2020, to commemorate the award of a US\$25,000 CN-America in Bloom EcoConnexions From the Ground Up grant. The Village used the funds to transform a 600' corridor along the CN right-of-way adjacent to our yard with flowering trees, shrubs, grasses, prairie plants and perennials. With the help of the Homewood Science Center (also supported by CN), residents will be able to take part in educational programs about local plants and animals.

CN's extensive network in the United States is a seamless and fully integrated part of our transcontinental North American system. Our rail lines run north-south from the northern border of Minnesota down to New Orleans, through the Chicago area, with lines extending west to Nebraska and east through Michigan, Pennsylvania and New York. About one-third of our rail network and employees are in the United States. CN directly serves industrial, petrochemical, coal, grain, fertilizer, automotive and consumer goods markets in 16 states.

CN's substantial investments in our U.S. operations are keeping our network fluid, helping us accommodate increased demand for freight services, and freeing up rail capacity in Chicago. CN's sizable presence in the U.S. is the product of a series of rail acquisitions and investments that have extended our network reach south, north and west of Chicago, as well as our unique ring road around the city. Since 2010, CN has invested about US\$8 billion in our U.S. operations.

Today, CN has close to 7,000 employees in the United States. Homewood, a Chicago suburb, is home to our U.S. headquarters and a state-of-the-art training centre. With roughly 25% of our freight traffic originating, terminating or travelling through the city, CN's Chicago focus is on safety, network efficiencies, close collaboration with other freight and passenger carriers, and delivering solid customer service.

Community Partnerships

CN contributed to several national non-profit organizations in the U.S. in 2020, including:

- Operation Lifesaver
- United Way
- America in Bloom
- Canadian American Business Council
- Global Farmer Network
- American Legion
- National Civil Rights Museum
- AREMA Education Foundation
- Veterans Campaign

"As FRA Administrator, I appreciated CN as a great communicator of facts in working to advance the safety and reliability of the nation's freight railroad network. The CN team was always open, responsive and collaborative, especially as we worked together to navigate the many challenges presented by the pandemic."

FORMER ADMINISTRATOR
RON BATORY, U.S. FEDERAL
RAILROAD ADMINISTRATION





Iron Ore



Minerals



Forest Products

Minnesota



In 2020, CN announced the launch of our new inland distribution terminal in New Richmond, WI. The new multipurpose facility includes an automotive compound for finished vehicles and an intermodal terminal to serve customers in the Twin Cities of Minneapolis-Saint Paul, MN.

MINNESOTA IN NUMBERS

As at December 31, 2020

544

railroaders employed

US\$45M

capital investments

426

route miles operated

US\$14M

taxes paid

US\$100M

local spending

US\$81K

community partnerships

Minnesota is an important gateway from Canada into the U.S. via Ranier and then south to the port city of Duluth on Lake Superior. Turning west near Longwood, WI, CN's track heads towards Minneapolis-Saint Paul, one of the top 15 markets in the U.S.

The North Star State is home to CN's Iron Ore Supply Chain, which brings taconite pellets from the Minnesota Iron Range mines to the CN docks in Duluth and Two Harbors. There, the pellets are loaded onto Great Lakes ships for transport to the lower Great Lakes. CN's major facilities in Minnesota include an intermodal terminal in Duluth, a rail classification yard and railcar/locomotive repair shop in Proctor, a yard near the Two Harbors iron ore dock, and the Duluth iron ore dock itself. There is also a yard in Ranier where CN trains cross the U.S.-Canada border.

Network Investments

In 2021, CN plans to invest about US\$35 million to support growing demand and enable supply chains in Minnesota. The maintenance program focuses on the replacement of 10 miles of rail and 65,000 ties, plus maintenance of 19 public crossings, as well as bridges, culverts, signal systems and other track infrastructure.

Community Partnerships

In 2020, CN contributed to several Minnesota-based organizations, including:

AMERICA IN BLOOM CN EcoConnexions contributed to America in Bloom to promote beautification in Eveleth by planting trees and shrubs.

FRIENDS OF THE BAND SHELL PARK The project supported by CN is to replace the 70-year-old band shell in Thomas Owens Park with a safe and accessible facility for the Two Harbors City Band, which was founded in 1897 mainly by railroad workers. The structure is also used for dance performances, plays and other entertainment for the community.

HEAD OF THE LAKES UNITED WAY The United Way improves lives by mobilizing the caring power of the community to advance the common good. CN donated to the Greater Duluth and Northshore Community Investment Initiative, which supports a network of essential services to keep the community strong.

FOOD BANKS Since the COVID-19 pandemic began, there has been a spike in the number of people who need help to get enough food. At the same time, restaurants and others are unable to supply their usual excess food donations. CN contributed to the Second Harvest Northern Lakes Food Bank and the Mid-City Nutrition Soup Kitchen to help the people of the Northeast and St. Clair County weather the crisis.

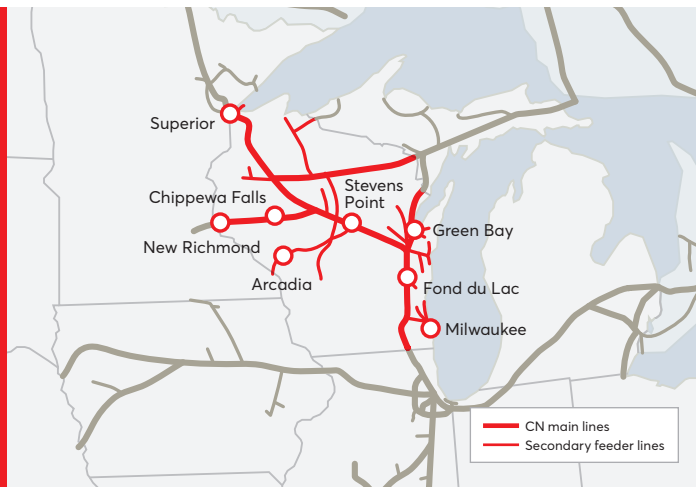
ISD 709 SCHOOL DISTRICT OF DULUTH The School District of Duluth teaches students every aspect of constructing a home with real-world hands-on experience building a new home on site each year. To teach students the importance of safety while working, CN supplied the students with safety equipment such as helmets, glasses, vests and gloves.

"We greatly value our partnership with CN. We are especially grateful, through the challenges of the past year, for CN's commitment to safe and efficient operations and its continuing investment in Minnesota's rail infrastructure and economy."

COMMISSIONER MARGARET ANDERSON KELLIHER,
MINNESOTA DEPARTMENT OF TRANSPORTATION



Wisconsin



WISCONSIN IN NUMBERS

As at December 31, 2020

1,308

railroaders employed

US\$95M

capital investments

1,428

route miles operated

US\$18M

taxes paid

US\$196M

local spending

US\$67K

community partnerships

CN serves many local forest product and general merchandise customers in Wisconsin, most notably from Milwaukee and Green Bay on Lake Michigan. We also have intermodal terminals in Chippewa Falls and Arcadia. Since 2001, CN has invested over US\$1 billion in infrastructure upgrades on our Wisconsin network to help create safe, efficient and competitive supply chain connections for our customers.

Our two biggest rail facilities in the Badger State are classification yards in Stevens Point and North Fond du Lac. Stevens Point is the heart of CN's North Division and a key location on CN's core route between the U.S.-Canada border and Chicago, IL.

In 2020, CN announced the launch of our new inland distribution terminal in New Richmond. The new multipurpose facility includes an automotive compound for finished vehicles and an intermodal terminal with direct service to the Twin Cities of Minneapolis-Saint Paul.

Network Investments

In 2021, CN plans to invest about US\$95 million to support growing demand and enable supply chains in Wisconsin. Projects include maintenance of Great Lakes Fleet vessels (Blough, Speer and Munson), implementation of our autonomous track inspection program, replacement of 14 miles of rail and 146,000 ties, plus maintenance of 41 public crossings, as well as bridges, culverts, signal systems and other track infrastructure.



Sand



Intermodal



Coal



CN is pleased to support the Head of the Lakes United Way. This donation helped provide financial stability for residents of Duluth-Superior by supporting basic community needs, including food, medicine and education. Left to right: CN Public Affairs Manager **Larry Lloyd**, HLUW President **Matt Hunter** and HLUW Development Director **Rachel Loeffler-Kemp**. THIS PHOTO WAS TAKEN BEFORE COVID-19 RESTRICTIONS.

Community Partnerships

In 2020, CN contributed to several Wisconsin-based organizations, including:

UNITED WAY OF PORTAGE COUNTY The United Way of Portage County improves lives by mobilizing the caring power of the community to advance the common good and support the county's most vulnerable populations. CN supported all the United Way's 30 programs, including Birth to Five, Mental Health, and Family Outreach and Support Services.

SPENCER POLICE DEPARTMENT CN supplied funding for portable two-way radios for the department's police officers to relay emergency communications to other first responders, thereby improving the safety of the more than 5,000 people who live, work and visit the Village of Spencer.

CORE FONDS DU LAC CN and the Stone Soup Community helped launch CORE (Community Outreach Embassy), a new group working to consolidate resources for those in need of help by opening a day center in downtown Fond du Lac to connect people with food, employment and each other.

SAINT MICHAEL'S FOUNDATION As the philanthropic arm of Ascension St. Michael's Hospital and Ascension Medical Group, Saint Michael's Foundation supports the health of Stevens Point and surrounding communities. CN contributed to their Greatest Need Fund to support frontline workers during the COVID-19 crisis.

FOX-WOLF WATERSHED ALLIANCE The FWFA identifies issues and finds cost-effective solutions to protect, restore and sustain the water resources of Wisconsin's Fox-Wolf River Basin. CN supported the FWFA's cleanup and education efforts to remove garbage and debris from public lands adjacent to the waterways.

"CN is a vital partner with an important presence here in Wisconsin. For many of Wisconsin's major industries — agriculture, manufacturing, and wood products — rail is the most cost-effective way to move freight. Having reliable rail access will make our industries more competitive and contribute to our economic recovery. Rail is also a more energy-efficient way to move freight, reducing our state's carbon footprint. Plus, every ton of freight that moves by rail means less congestion and wear and tear on our highways."

SECRETARY CRAIG THOMPSON, WISCONSIN DEPARTMENT OF TRANSPORTATION





Automotive

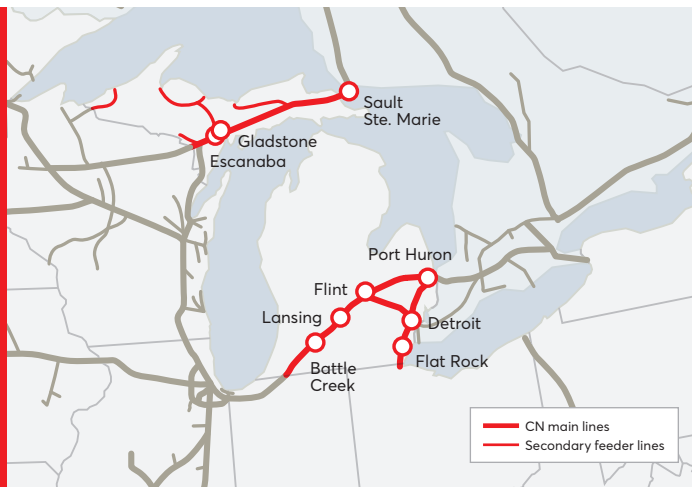


Intermodal



Forest Products

Michigan



MICHIGAN IN NUMBERS

As at December 31, 2020

1,116

railroaders employed

US\$55M

capital investments

908

route miles operated

US\$2M

taxes paid

US\$93M

local spending

US\$113K

community partnerships

CN is the largest of three Class I railroads operating in Michigan. CN's operations cross the state's Lower Peninsula with rail yards in Battle Creek, Flint, Port Huron and Flat Rock. CN also has a railcar/locomotive repair shop in Battle Creek. In the Upper Peninsula, CN has rail yards in Escanaba and Gladstone.

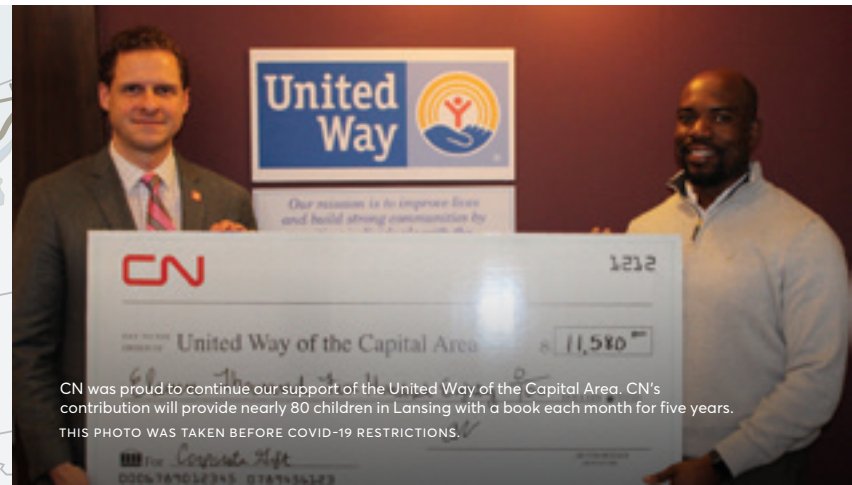
One in four automobiles built in Michigan is moved on a CN train. CN has an automotive distribution facility, two CN CargoFlo® bulk handling centers as well as forest products and metals distribution facilities in the state.

The Paul Tellier Tunnel between Port Huron and Sarnia serves as the border crossing for CN trains moving between Eastern Canada and the U.S. Midwest. CN has another international crossing at Sault Ste. Marie. CN also has an intermodal facility in Ferndale, in suburban Detroit. CN hosts several Michigan Amtrak trains.

The Michigan Department of Environmental Quality has awarded four CN yards their Clean Corporate Citizen (C3) certification — Flat Rock, Flint, Port Huron and Battle Creek — for their strong environmental performance and commitment to continual improvement. CN was the first transportation company to be C3 certified.

"Keeping communities safe is a shared task, and my committed partnership with CN is an example of just that."

SHERIFF CHRISTOPHER R. SWANSON, GENESEE COUNTY



CN was proud to continue our support of the United Way of the Capital Area. CN's contribution will provide nearly 80 children in Lansing with a book each month for five years. THIS PHOTO WAS TAKEN BEFORE COVID-19 RESTRICTIONS.

Network Investments

In 2021, CN plans to invest about US\$50 million to support growing demand and enable supply chains in Michigan. The program will focus on implementation of our automated track inspection program, structural work on the Sault Sainte Marie Bridge, expansion of the Detroit Terminal, replacement of rail and ties, plus maintenance of public crossings, bridges, culverts, signal systems and other infrastructure.

Community Partnerships

In 2020, CN contributed to several Michigan-based organizations, including:

AMERICA IN BLOOM CN EcoConnexions contributed to America in Bloom to promote beautification in Ferndale and Edwardsburg by planting trees and shrubs.

UNITED WAY The United Way gathers the right partners, resources and ideas, and advocates to generate solutions to the region's toughest challenges in education, financial stability, health, and basic needs. CN donated to the United Way of Southeastern Michigan, United Way of the Battle Creek and Kalamazoo Region, and United Way of Genesee County.

ALMA COLLEGE Founded in 1886, Alma College is one of the best places to learn in the Midwest. CN is funding a new scholarship to support students at Alma's Great Lakes Watershed Institute, which is dedicated to the study and remediation of the waters feeding the Great Lakes.

LGBT DETROIT LGBT Detroit's mission is to increase awareness of and support to Detroit's dynamic LGBTQ2+ community through education and advocacy. CN's support enabled LGBT Detroit to continue to provide services during this time of social distancing with fully digital programming.

SPARROW FOUNDATION Sparrow is Mid-Michigan's premier healthcare organization. Sparrow has two Lansing campuses and three community hospitals in St. Johns, Ionia and Carson City. The Sparrow health system also has dozens of satellite care centers and the Michigan Athletic Club. CN contributed to support frontline healthcare workers during the COVID-19 crisis.



Grain

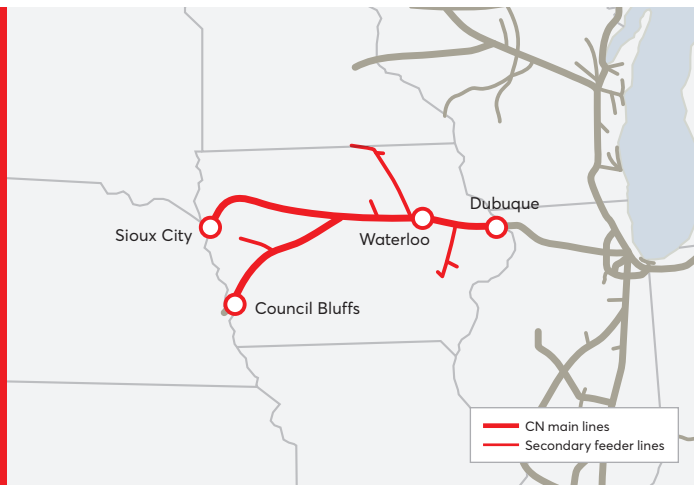


Minerals



Refined Petroleum Products

Iowa



IOWA IN NUMBERS

As at December 31, 2020

238

railroaders employed

US\$25M

capital investments

574

route miles operated

US\$4M

taxes paid

US\$22M

local spending

US\$51K

community partnerships

Through our subsidiary, the Chicago, Central & Pacific Railroad, CN's rails stretch the breadth of Iowa, from the Missouri River in the west to the Mississippi in the east. We carry a wide variety of manufactured and industrial products like food, machinery, electrical equipment, chemical products and primary metals. In addition to serving local businesses, CN's ethanol franchise is centered in the Hawkeye State with several plants along the route between Dubuque and Sioux City and Council Bluffs. The largest rail yard and facility on CN's Iowa network is in Waterloo.

Network Investments

In 2021, CN plans to invest about US\$20 million to support growing demand and enable supply chains in Iowa. The program focuses on the replacement of two miles of rail and 59,000 ties, plus maintenance of 17 public crossings, as well as bridges, culverts, signal systems and other track infrastructure.

"CN cares about the communities it services and its employees. This is reflected in many ways including reinvesting in railroad infrastructure across Iowa. I am especially thankful for the investments in and around Fort Dodge. CN also partners with the many ethanol plants around the area and moves Iowa ethanol to states all across the U.S."

STATE SENATOR TIM KRAAYENBRINK



Community Partnerships

In 2020, CN contributed to several Iowa-based organizations, including:

GLOBAL FARMER NETWORK Based in Des Moines, the Global Farmer Network amplifies the farmers' voice in promoting trade, technology, sustainable farming, economic growth, and food security around the world.

EXCEPTIONAL PERSONS The charitable/educational organization supports adults with disabilities in living their lives independently by providing transportation, habilitation, employment and supported community living services. CN sponsored their More Than You See program, which encourages society to look past the differences they see to the person within and celebrate the value of persons of all abilities.

MERCY MEDICAL CENTER CEDAR RAPIDS COVID-19 has left hospitals across the nation facing historic financial and operational challenges. COVID-19 has required an adaptability and commitment to prepare for the worst and respond to patient and community needs. CN donated to support frontline healthcare workers during the COVID-19 crisis.

MARCUS COMMUNITY FIRE DEPARTMENT The department's mission is to provide the City of Marcus and surrounding areas with prompt, efficient, and effective response to fire, rescue, medical and other emergencies, as well as fire prevention education and other activities. CN contributed to an addition to the fire station that will provide more room for larger vehicles, an area for training, and a disaster shelter for the community.

UNITYPOINT HEALTH UnityPoint provides pediatric medical care to families in the Fort Dodge region. CN's donation was used to repaint the interior walls to add more color and welcoming child-friendly images.



Intermodal

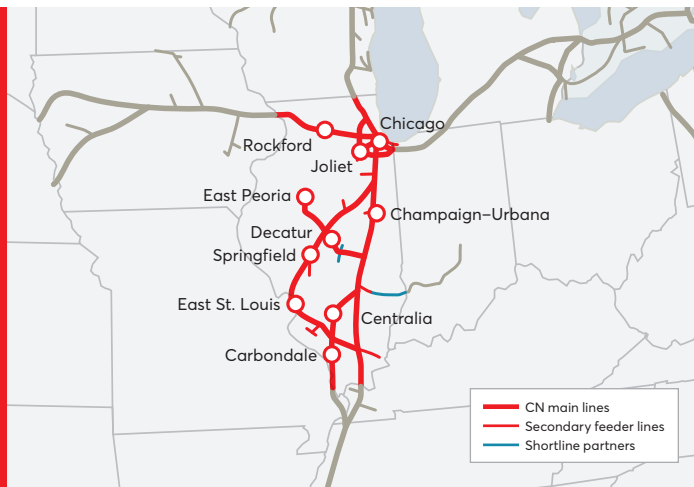


Coal



Grain

Illinois



ILLINOIS IN NUMBERS

As at December 31, 2020

1,637
railroaders employed

US\$140M
capital investments

1,254
route miles operated

US\$25M
taxes paid

US\$922M
local spending

US\$290K
community partnerships

Illinois is CN's largest state in terms of operations and employees. Our routes from throughout North America converge in Chicago. Homewood, a Chicago suburb, is home to CN's U.S. headquarters and a modern training centre. CN Campus is focused on instilling and reinforcing a strong safety culture in our new hires, experienced railroaders and customers who received a complete range of hands-on technical training.

Adjacent to CN Campus is Markham Yard and Woodcrest Shop, the hub of CN's mechanical function in the United States. We also have facilities in Centralia and Champaign-Urbana. To the North is CN's Chicago Intermodal Terminal. Smaller intermodal facilities are in Joliet and Decatur. The Chicago area also boasts three CargoFlo® bulk handling centres as well as automotive and metals distribution facilities and a logistics park. CN hosts Amtrak intercity passenger trains in Illinois and Metra commuter trains in Chicago.

Network Investments

In 2021, CN plans to invest about US\$130 million to support growing demand and enable supply chains in Illinois. Expansion projects include renewal of the Chicago St. Charles Airline Bridge and expansion of intermodal terminals. The maintenance program focuses on the replacement of nine miles of rail and 130,000 ties, plus maintenance of 34 public crossings, as well as bridges, culverts, signal systems and other track infrastructure.



Employees from the CN Woodcrest Shop in Homewood donated 1,100 Christmas gifts to 250 local community children. The gifts were dropped off using Little Obie at the Salvation Army Blue Island Corps Community Center and distributed through the Salvation Army's Angel Tree program.

Community Partnerships

In 2020, CN contributed to several Illinois-based organizations, including:

AMERICA IN BLOOM CN EcoConnexions contributed to America in Bloom to promote beautification in Lockport, Decatur, Hawthorn Woods and Franklin Park by planting trees and shrubs.

HOMWOOD SCHOOL DISTRICT 153 To safely learn during the COVID-19 pandemic, students have been attending classes online using remote technology. Unfortunately, many children lacked a suitable device on which to learn. CN donated to provide laptops to 50 families.

DAYSTAR ACADEMY To celebrate the completion of renovation work on our historic St. Charles Air Line Bridge over the Chicago River, CN donated toward the construction of a much-needed playground at the nearby Daystar Academy, a private K-12 International Baccalaureate school.

HARVEY FIRE DEPARTMENT The Harvey Fire Department responds to fire and rescue incidents in the City of Harvey and Village of Dixmoor as well as back-up service to the communities of Phoenix, Dolton, Markham and Riverdale. CN's donation helped the department replace unreliable extrication equipment.

THORNTON TOWNSHIP PANTRY Since the COVID-19 pandemic began, there has been a spike in the number of people who need help to get enough food. At the same time, restaurants and others are unable to supply their usual excess food donations. CN contributed to help the people of Thornton Township weather the crisis.

"The commitment CN has shown to Illinois has resulted in more than 1,800 jobs for the hard-working people here in the Land of Lincoln. I'm grateful for the partnerships we have with CN, and through my work in Congress, I look forward to our continued efforts to ensure infrastructure investment in Illinois results in stronger manufacturing, more efficient farming, and an overall better economy going forward."

CONGRESSMAN ADAM KINZINGER





Intermodal



Coal



Metals

Indiana



INDIANA IN NUMBERS

As at December 31, 2020

423

railroaders employed

102

route miles operated

US\$48M

local spending

US\$10M

capital investments

US\$3M

taxes paid

US\$47K

community partnerships

CN's main line from the Detroit area to our primary U.S. hub in Chicago passes through the northwest corner of Indiana. While the number of route miles CN operates in Indiana is relatively small, the impact of the state could not be more significant. Gary is home to Kirk Yard, CN's largest rail yard in the U.S., located on the former Elgin, Joliet & Eastern Railway. CN has invested US\$169 million to modernize and expand Kirk Yard, one of only two CN hump yards in the United States. In collaboration with the Indiana Railroad, CN opened an intermodal facility in Indianapolis in 2013.

Network Investments

In 2021, CN plans to invest about US\$15 million to support growing demand and enable supply chains in Indiana. The program will focus on switching upgrades at Kirk Yard, replacement of three miles of rail and 31,000 ties, plus maintenance of 10 public crossings, as well as bridges, culverts, signal systems and other track infrastructure.

"As the Crossroads of America, Indiana is proud to have Canadian National as a partner in commerce, community, and international connectivity. We look forward to another prosperous and safe year at the Kirk Yard in Gary and throughout Indiana."

SENATOR MIKE BRAUN



Community Partnerships

In 2020, CN contributed to several Indiana-based organizations, including:

HIGHLAND POLICE DEPARTMENT Throughout 2020, the Highland Police Department identified 19 initiatives to bring CN and the community together to promote rail safety and awareness through positive engagement and community involvement. With CN's support, the department's initiatives provided all of Lake County with a greater appreciation of rail safety.

GIRLS ON THE RUN NORTHWEST INDIANA Girls on the Run of Northwest Indiana serves Lake, Porter, LaPorte, Jasper, Starke, Newton and Pulaski counties. Over 2,500 girls participate in the running program each year. CN contributed to fully fund approximately 64 girls in need to participate in the program at no cost to their families.

FOOD BANKS Since the COVID-19 pandemic began, there has been a spike in the number of people who need help to get enough food. At the same time, restaurants and others are unable to supply their usual excess food donations. CN contributed to the Food Bank of Northwest Indiana and Hope Ministries.

CITY OF VALPARAISO With our tracks running through the heart of Valpo, CN is aware that the pandemic is having a major impact on the community. To help people weather the crisis, CN donated to the First United Methodist Church and the Valparaiso Community School.

GRIFFITH POLICE K-9 Since 2012, the Griffith Police K-9 program has allowed for greater outreach to the Town of Griffith and surrounding communities. CN contributed toward the addition of a new K-9 and a third handler to allow for greater enforcement coverage.



Iron Ore

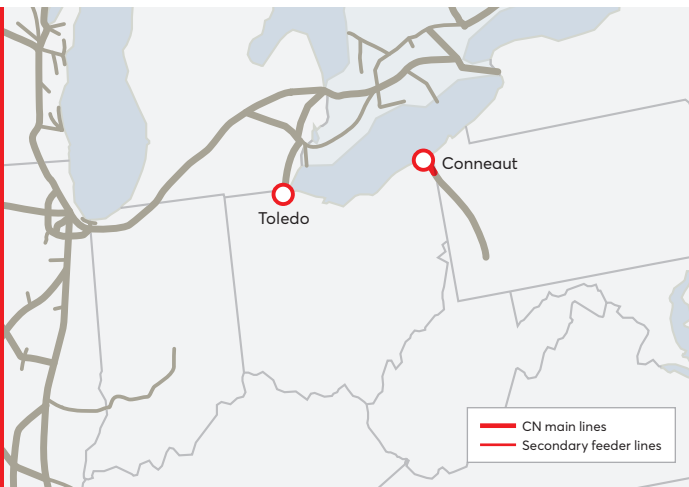


Automotive



Refined Petroleum Products

Ohio



OHIO IN NUMBERS

As at December 31, 2020

52

railroaders employed

US\$20M

capital investments

4

route miles operated

US\$293K

taxes paid

US\$54M

local spending

US\$170K

community partnerships

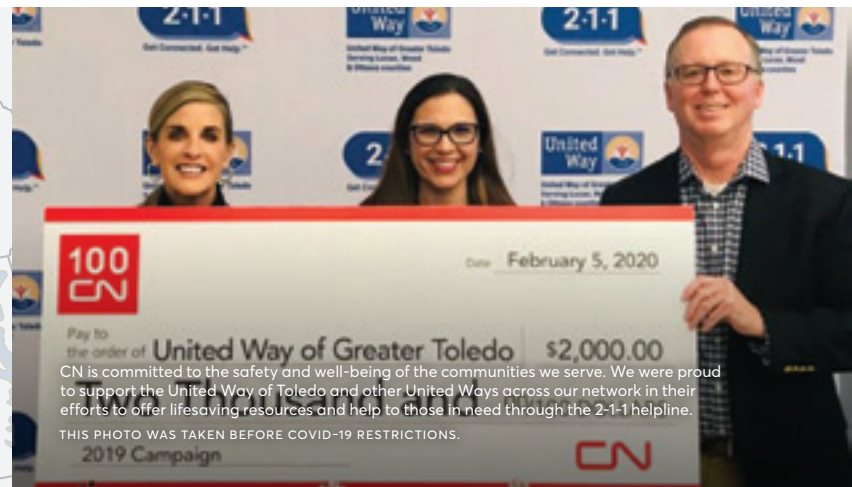
CN's track extends to a yard in Toledo for interchange with eastern railroads. With a focus on local interests and the ability to link industries, extending our reach and providing flexibility, we count on our subsidiaries, the Bessemer and Lake Erie Railroad (BLE) and Grand Trunk Western Railroad (GTW), to help us deliver in Ohio. The BLE connects at Conneaut docks.

Network Investments

In 2021, CN plans to invest about US\$10 million to support growing demand and enable supply chains in Ohio. The program will focus on vessel maintenance of the Anderson, Gott and Republic as well as at Conneaut dock.

"I am proud to count CN among the ranks of the Northwest Ohio community. CN's presence as a transportation leader in the 11th Senate district is not only a boon to our local economy, but a crucial piece of the puzzle in connecting Toledo businesses with the rest of the country."

OHIO STATE SENATOR TERESA FEDOR



Community Partnerships

In 2020, CN contributed to several Ohio-based organizations, including:

EQUALITY TOLEDO FOOD PANTRY Equality Toledo Food Pantry serves the food-insecure LGBTQ+ community and their families in Greater Toledo. With COVID-19, there has been a spike in the number of people who need the help of food banks. At the same time, restaurants and others are unable to supply their usual excess food donations. CN donated to help Toledo's LGBTQ+ community weather the crisis.

TOLEDO SCIENCE CENTER With the science center temporarily closed due to COVID-19, CN supported Stay at Home Science, which brings science education into students' homes. Online projects, videos and live streams are available for students throughout Greater Toledo to create, learn and explore the scientific world around them.

GIRL SCOUTS OF NORTH EAST OHIO AND BUCKEYE BAND BOOSTERS

Cathy Marcy, wife of CN crane operator at P&C Dock Daurel Marcy, is a jack-of-all-trades in her community. In 2020, Cathy devoted more than 200 hours chaperoning various activities, helping with fundraising, and repairing/altering band uniforms. Cathy has earned *CN Railroaders in the Community* grants for both organizations for many years.



Crude



Minerals



Iron Ore

Pennsylvania



CN supports Carnegie STEM Girls to get teenagers excited about careers in science, technology, engineering and math.

PENNSYLVANIA IN NUMBERS

As at December 31, 2020

48

railroaders employed

US\$10M

capital investments

157

route miles operated

US\$1.4M

taxes paid

US\$414M

local spending

US\$10K

community partnerships

CN owns and operates a fully integrated supply chain that transports iron ore directly from mines to mills entirely with CN ships and trains.

CN's main line runs from our marine bulk facilities in Conneaut, OH, on Lake Erie, where our Great Lakes ships unload iron ore. Our trains then move the iron ore to steel plants in the Pittsburgh area.

Network Investments

In 2021, CN plans to invest about US\$5 million to support growing demand and enable supply chains in Pennsylvania. The program will focus on the replacement of 10,000 rail ties and maintenance work on our Great Lakes Fleet vessel, the Presque Isle.

"For four generations of my family, much like for the district I'm proud to represent, the railroad has been an important part of western Pennsylvania's legacy and path forward. CN's commitment to strengthening our communities and our economy is deeply appreciated."

STATE REPRESENTATIVE PARKE WENTLING



Community Partnerships

In 2020, CN contributed to several Pennsylvania-based organizations, including:

CARNEGIE INSTITUTE CN supports Carnegie STEM Girls, a year-round initiative designed to increase the awareness and interest of girls aged 11–17 in STEM careers, as well as address academic and attitudinal challenges that may prevent them from pursuing future STEM education and career opportunities.

FRIENDS OF THE PITTSBURGH URBAN FOREST The Heritage Nursery is Tree Pittsburgh's native tree nursery where over 10,000 trees are grown annually from seed to strengthen the region's biodiversity. Each winter, the nursery is winterized, which involves covering the potted trees with wood chips, disconnecting irrigation, and preparing seeds for spring propagation. The process is labor-intensive, and since they could not engage volunteer groups due to COVID-19, CN donated to help cover staff time and supplies for winterization.

MERCER COUNTY TRAILS ASSOCIATION The Mercer County Trails Association promotes health and fitness by providing a safe and pleasant setting for many recreational activities including biking, jogging, walking, cross-country skiing, in-line skating, and wheelchairs. CN's contribution was earmarked for safety improvements along the trail system.



Minerals



Chemicals



Plastics

Kentucky



CN invested more than \$2M in its Fulton Drop Table, which has been compared to a NASCAR pit lane, where trains up to 150 cars long get wheels changed in record time.

KENTUCKY IN NUMBERS

As at December 31, 2020

24

railroaders employed

US\$5M

capital investments

98

route miles operated

US\$2M

total taxes paid

US\$20M

local spending

CN has two main-line corridors running through the western tip of Kentucky, linking CN's network in Illinois to Tennessee and points south to the Gulf Coast. Amtrak's *City of New Orleans* passenger rail service operates on CN tracks and stops in Fulton.

Network Investments

In 2021, CN plans to invest about US\$5 million to support growing demand and enable supply chains in Kentucky. The program focuses on the maintenance of bridges, public crossings, culverts, signal systems and other track infrastructure.

"CN's dedication and commitment to the community is highly appreciated. Also, their commitment to the safety of their employees and the citizens of Fulton is very impressive to say the least. I look forward to working with them in the future."

FIRE CHIEF TERRY RUDOLPH, CITY OF FULTON



Community Partnerships

In 2020, CN contributed to several Kentucky-based organizations, including:

CITY OF FULTON PARK REHAB CAMPAIGN CN contributed to replacing unsafe playground equipment and implemented better safety measures near our tracks by obstructing access points to our right-of-way to discourage trespassing.

CITY OF PADUCAH WARMING CENTER The Center provides a warm, dry and safe environment for local homeless residents during brief periods of inclement winter weather. Folks who stay at the Center are provided with cots, linens, and access to laundry and shower facilities. During winter, the center provides safe shelter to an average of 15 men, women, and children each night.

KENTUCKY PARKS CLUB The Kentucky Parks Club helps to preserve Kentucky state parks by encouraging kids to fall in love with nature and making it easier for them to visit.

UNITED WAY OF PADUCAH-MCCRACKEN COUNTY The United Way raises funds to support their focus on education, income and health. The organization creates community-level goals that are unique to the issues facing Paducah and McCracken County.

COMMUNITY FOUNDATION OF WEST KENTUCKY For more than 25 years, the Community Foundation of West Kentucky has been improving the quality of life in Western Kentucky by managing over 180 charitable funds and distributing over \$3 million in grants each year into our community.



Intermodal

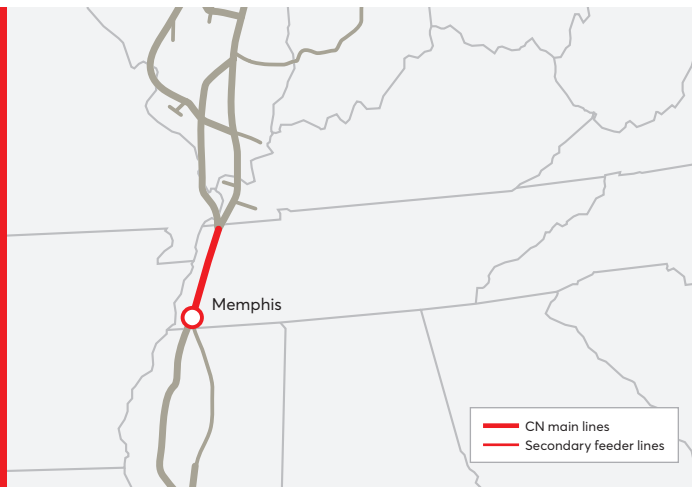


Coal



Grain

Tennessee



In 2020, to make dangerous goods training more realistic, multiple CN departments worked together with the Memphis Fire Department to update and improve the ancient and obsolete railcar training prop at their training center.

TENNESSEE IN NUMBERS

As at December 31, 2020

589

railroaders employed

US\$35M

capital investments

173

route miles operated

US\$7M

taxes paid

US\$21M

local spending

US\$183K

community partnerships

Western Tennessee is CN's gateway to the south. CN's yard in Memphis is a major freight handling point and the hub of CN's U.S. operations south of Chicago. It is one of only two hump yards in the U.S. (CN has four hump yards on its entire network) and serves as an interchange point with four other Class I railroads. The Memphis Yard is also the location of a major CN railcar/locomotive repair shop.

An important CN intermodal terminal is in Memphis at the Frank C. Pidgeon Industrial Park. CN also serves President's Island, an industrial core in Memphis. The birthplace of rock 'n' roll boasts distribution facilities for forest products, metals and automobiles as well as a CN CargoFlo® bulk handling centre and a logistics park. Amtrak's *City of New Orleans* service operates on CN tracks and stops in Memphis. More than 500 CN railroaders live and work in Memphis.

Network Investments

In 2021, CN plans to invest about US\$25 million to support growing demand and enable supply chains in Tennessee. Expansion projects include implementation of our automated train inspections portals and gate expansion at the Memphis Terminal. Maintenance projects focus on the replacement of 10 miles of rail and 21,000 ties, plus maintenance of 12 public crossings, as well as bridges, culverts, signal systems and other track infrastructure.

Community Partnerships

In 2020, CN contributed to several Tennessee-based organizations, including:

SHELBY FARMS PARK CONSERVANCY Shelby Farms Park is a 4,500-acre green space in Memphis. CN sponsored their Earth Day celebrations.

PUBLIC LIBRARIES CN donated US\$10,000 each to three public libraries in Tennessee, along with copies of our CN100 coffee table book. The libraries were Memphis Public Library, Millington Public Library, and Hamilton Parks Public Library.

NATIONAL CIVIL RIGHTS MUSEUM Located at the former Lorraine Motel in Memphis where Dr. Martin Luther King Jr. was assassinated more than 50 years ago, the National Civil Rights Museum tells the story of the struggle for human rights in America. In February 2020, CN sponsored a luncheon at the museum in honour of Black History Month where CN presented several donations to local causes.

MEMPHIS IN MAY While this month-long international food festival was cancelled in 2020 due to COVID-19, CN donated to cover some of the costs already incurred.

"Communities can only be kept safe through partnerships. CN has been a committed partner to the Memphis Fire department's training goals, lightening our burden and expanding our capabilities."

COLIN BURRESS, DEPUTY DIRECTOR, CITY OF MEMPHIS FIRE SERVICES





Forest Products

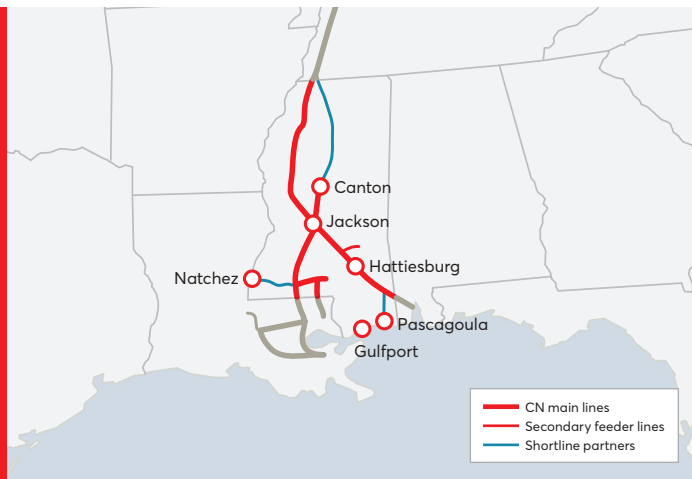


Automotive



Fertilizers

Mississippi



MISSISSIPPI IN NUMBERS

As at December 31, 2020

442

railroaders employed

US\$60M

capital investments

575

route miles operated

US\$12M

taxes paid

US\$60M

local spending

US\$51K

community partnerships

CN's network criss-crosses Mississippi, with a rail yard in Jackson serving as a hub for petroleum headed to the western part of the Magnolia State, coal moving east to Alabama, grain shipping south to the Gulf Coast for export, and chemical products headed North to the Midwest. Intermodal products destined throughout North America are handled through our intermodal terminal in Jackson. Amtrak's *City of New Orleans* service stops in Jackson at CN's rail yard. CN also has an automotive distribution facility serving the Nissan assembly plant in Canton.

Network Investments

In 2021, CN plans to invest about US\$35 million to support growing demand and enable supply chains in Mississippi. The program focuses on the replacement of 14 miles of rail and 138,000 ties, plus maintenance of 15 public crossings, as well as bridges, culverts, signal systems and other track infrastructure.



CN senior leaders met with Congressman Steven Palazzo to discuss enhanced service options for Mississippi's farmers and job creators.

FROM LEFT TO RIGHT: DAVID WOODRUFF, ASSISTANT VICE-PRESIDENT AND HEAD OF U.S. PUBLIC AND GOVERNMENT AFFAIRS, ROB REILLY, CHIEF OPERATING OFFICER, U.S. CONGRESSMAN STEVEN PALAZZO, AND SEAN FINN, EXECUTIVE VICE-PRESIDENT AND CHIEF LEGAL OFFICER.

Community Partnerships

In 2020, CN contributed to several Mississippi-based organizations, including:

HINDS COMMUNITY COLLEGE Founded in 1917, Hinds is the largest community college in the state of Mississippi. Since 2003, CN has provided hundreds of scholarships to students who would not otherwise be able to pay for their education in industrial trades (i.e., welding, electrical, mechanical).

STEWOPOT COMMUNITY SERVICES Stewpot provides food, clothing, shelter and nurturing care to children, elderly, disabled and poor persons in the Jackson area. CN donated to support the community during the COVID-19 pandemic.

ENON VOLUNTEER FIRE DEPARTMENT Track Welder Justin Fuller volunteers about 40 hours each month as Assistant Fire Chief for the 19 firefighters and EMTs of this all-volunteer fire company, one of only two companies in the state to be solely staffed by volunteers. The CN Railroaders in the Community program supported this spirit of volunteerism by providing a grant in Justin's name.

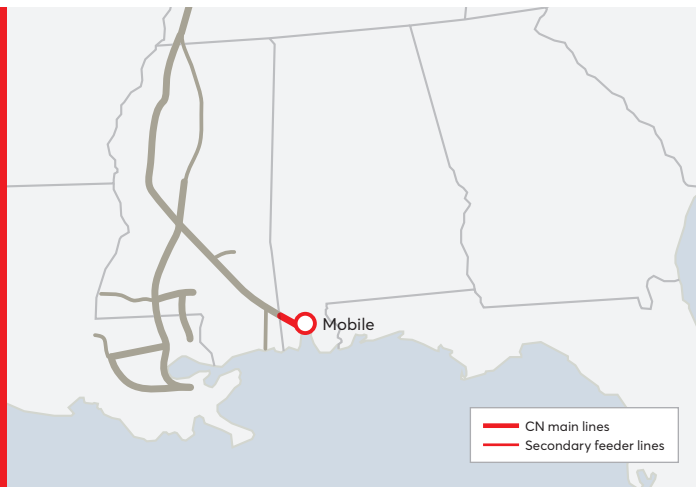
MIDSOUTH YOUTH SPORTS Signalman Brad Moberly and his wife Sherry volunteered almost 90 hours in 2020 so local children can play baseball. They helped with field prep, scheduling, paperwork, maintenance and coaching. The CN Railroaders in the Community program provided a grant to Midsouth Youth Sports in their name.

"CN's operations and investment in Mississippi is critical to the state's economy and job growth. The Mississippi Department of Transportation appreciates CN's partnership and participation in Mississippi's transportation community."

TOM KING, SOUTHERN DISTRICT TRANSPORT COMMISSIONER



Alabama



ALABAMA IN NUMBERS

As at December 31, 2020

10

railroaders employed

US\$500K

capital investments

27

route miles operated

US\$313K

taxes paid

US\$7M

local spending

In addition to access to the Port of Mobile, CN's network connects to our CargoFlo® bulk handling as well as metals and minerals distribution facilities in Mobile, which handle petroleum products from Western Canada and coal from the Midwest.

CN has announced, in collaboration with Alabama Export Railroad and Ray-Mont Logistics, we are launching the first phase of a new, innovative, high-tech logistics park in Mobile that is expected to open in late 2021. The first phase of the project will be a facility for bagging and containerizing plastic pellets with an annual capacity of 25,000 twenty-foot equivalent units (TEUs). The facility will provide customers with extensive export capacity to Asian, Latin American and European markets, while reducing warehousing and handling costs.

Also in 2021, the AutoMobile International Terminal is opening a new roll-on/roll-off facility at the Port of Mobile for vehicle imports and short sea shipping from Mexico. CN expects to see opportunities for north/south traffic to/from Canada and Midwest markets.

TOP THREE COMMODITIES



Forest Products



Intermodal



Chemicals



Community Partnerships

In 2020, CN contributed to several Alabama-based organizations, including:

FEEDING THE GULF COAST As families were already struggling with the economic pressures resulting from COVID-19, hurricanes Sally and Zeta added to their burdens with costly home repairs and destroyed food supplies. CN donated to help the people of Alabama weather the combined effects of these crises.

MOBILE LAW ENFORCEMENT FOUNDATION The Foundation aims to make Mobile the safest city in America through consistent community outreach, ongoing training, and access to the latest safety equipment. CN supports the Foundation along with our partner, the Alabama Export Railroad.

UNITED WAY OF SOUTHWEST ALABAMA United Way of Southwest Alabama fights for the health, education, financial stability, and access to life's basic essentials for every person in every community in the region.

PENELOPE HOUSE Penelope House helps victims of intimate partner violence gain social and economic independence through shelter, counseling, advocacy, and referral to community resources and agencies in Mobile, Washington, Choctaw, and Clarke counties.

"CN continues to be a major contributor to our local economy. Just this year, their partnership to bring a new logistics hub to Mobile has put previously vacant property into production to create jobs, added product diversity, and turned the intermodal flywheel at our port. We are also grateful for their investment and support through community giving, which support essential elements of our community."

MAYOR SANDY STIMPSON, MOBILE





Chemicals

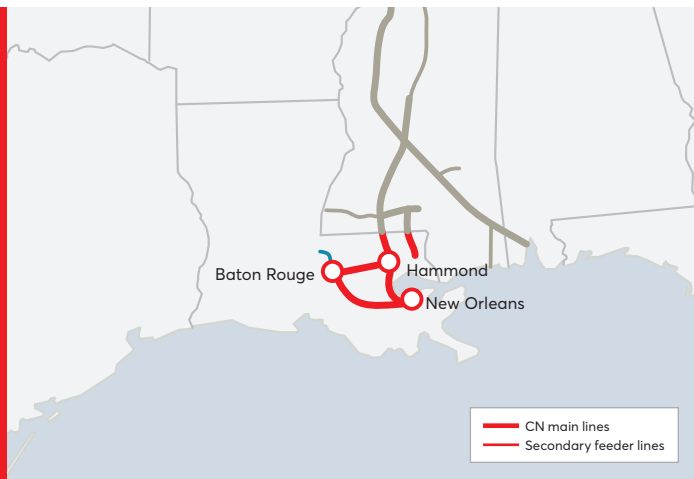


Plastics



Coal

Louisiana



CN's 2.3-mile McComb Bridge carries our trains over the Bonnet Carré Spillway and a portion of Lake Pontchartrain in St. Charles Parish and St. John the Baptist Parish.

LOUISIANA IN NUMBERS

As at December 31, 2020

283

railroaders employed

US\$70M

capital investments

239

route miles operated

US\$8M

taxes paid

US\$21M

local spending

US\$43K

community partnerships

At the southern terminus of CN's North American network, Louisiana handles growing volumes of traffic, notably in the triangle formed by Hammond, Baton Rouge and the Port of New Orleans. CN's major yards are in Baton Rouge, Geismar and Harrahan (Mays Yard) outside of New Orleans. At Mays Yard, CN connects to the New Orleans Public Belt Railroad, which links the city's six Class I railroads. CN also has a modern intermodal facility in New Orleans. Amtrak's *City of New Orleans* service terminates in New Orleans.

Network Investments

Since 2016, CN has invested more than US\$250 million in rail capacity, safety and intermodal improvements for its 239-mile, Class I railroad system in Louisiana. These capital investments are supporting a stronger, more vibrant economy in Louisiana through transportation that is safer and more efficient.

In 2021, CN plans to invest about US\$55 million to support growing demand and enable supply chains in Louisiana. The expansion program includes adding tracks at the Convent Marine Terminal, continuing the multi-year program to replace the Baton Rouge Bridge, and completing the rebuilding of the McComb Spillway Bridge. The maintenance program focuses on the replacement of 13 miles of rail and 62,000 ties, plus maintenance of 35 public crossings, as well as bridges, culverts, signal systems and other track infrastructure.

Community Partnerships

In 2020, CN contributed to several Louisiana-based organizations, including:

JEFFERSON PARISH LIBRARY Opened in 1949, the library offers high-quality services to make a positive difference in Jefferson Parish to help its citizens move toward the future with the knowledge and skills needed for the next century. CN donated US\$10,000 along with copies of our CN100 coffee table book.

ST. BERNARD PROJECT SBP has grown into a national organization headquartered in New Orleans focused on disaster resilience and recovery. CN donated ice and water in the aftermath of Hurricane Laura.

COVID-19 To help the people of Louisiana weather the COVID-19 pandemic, CN made special donations to the following community organizations: Fueling the Fight (Baton Rouge Area Foundation), Our Daily Bread Food Bank, and St. Charles Parish Council on Aging.

LOUISIANA ART AND SCIENCE MUSEUM Housed along CN's tracks in the Yazoo and Mississippi Valley Railroad Company Depot in Baton Rouge, the museum seeks to enhance the understanding and appreciation of art and science by presenting educational and entertaining experiences that encourage discovery, inspire creativity, and foster the pursuit of knowledge. CN's contribution supported the museum's COVID-19 relief fund.

A.P. FOUNDATION The A.P. Foundation's purpose is to connect people with autism and special needs with others like themselves. CN contributed to help the organization plan activities where the special needs community along with their parents and guardians can get together safely.

"Anyone traveling along Interstates 10 and 55 to New Orleans has witnessed CN's transformation of a 12,000-foot-long bridge at the Bonnet Carré Spillway. That contemporary concrete structure will increase commerce across Southeast Louisiana and safeguard our people. In communities like Bogalusa, Kentwood and Hammond, and from Baton Rouge to New Orleans, CN's adoption of Positive Train Control technology is making our rail crossings safer. These investments also are critical to our climate, because cargo shipped by rail reduces greenhouse gas emissions as much as 75%, versus other transportation alternatives."

GOVERNOR JOHN BEL EDWARDS







ANSWERING YOUR QUESTIONS

Trains blocking roadways for extended periods are a concern in my community. What can be done to reduce the number of blocked crossings?

While CN avoids blocking crossings whenever possible, there are unforeseen instances such as weather, mechanical failure or loss of air pressure that can cause a train to stop, which may result in a blocked crossing. CN crews are aware when a train is blocking a road crossing and make every effort to clear the passage as soon as possible.

In Canada, no part of a train or engine may stand on any part of a public crossing for longer than five minutes when vehicular or pedestrian traffic requires passage. However, this does not apply to private crossings. When emergency vehicles require passage, railways must clear both public and private crossings as quickly as possible. For further rules surrounding blocked crossings, please visit the Transport Canada website at tc.gc.ca where this information can be found under the Rail heading.

In the United States, the Federal Railroad Administration does not regulate the length of time a train may block an at-grade crossing.

The crossings in my community are in poor condition. What is CN doing to address this?

We recognize the importance of maintaining the condition of crossings for which we are responsible. We inspect our crossings on a regular basis and make repairs as needed. CN crews fix hundreds of crossings each year. CN also engages with municipal, provincial, and federal or state officials in identifying and eliminating crossing hazards.

If your crossing needs maintenance, please contact CN's Public Inquiry Line at **1-888-888-5909** or contact@cn.ca.

Residents in my community are complaining about trains whistling at all hours. Can CN stop using whistles?

While we understand that whistling may be disturbing at times, federal regulations in the U.S. and Canada mandate whistling at all public crossings. Train whistles are safety devices that alert motorists and pedestrians to the presence of an approaching train. Locomotive engineers follow a detailed set of instructions that outline when a whistle must be sounded and the whistling sequence to be used. Train crews will also use the whistle if there is a work project in the area to notify the work gang on or near the track that a train is approaching. Horns also can be used if there is a trespasser on the tracks.

In certain circumstances, a crossing may be exempt from whistling requirements. In Canada, the complete application procedure to pursue anti-whistling measures may be found on the Transport Canada website at tc.gc.ca under Rail Safety.

In the United States, further information on the process surrounding the establishment of Quiet Zones can be found on the Federal Railroad Administration website at railroads.dot.gov.

What can be done about idling trains near my house?

CN crews are trained on fuel conservation practices to reduce our carbon footprint, including locomotive shutdowns in our yards. However, locomotives may need to be left idling due to various operating requirements such as weather and maintaining air pressure for braking and starting systems.

The CN property in my community is not being maintained adequately. What is CN doing about this?

We make every effort to maintain our property and we are committed to business practices that protect the natural environment, prevent pollution, reduce our greenhouse gas emissions and conserve natural resources. Waste management is important to us and we are addressing this issue with two key initiatives: removing old rail ties from our rights-of-way and establishing an aggressive waste reduction program for our buildings and yards.

Is it safe to cross railway tracks? Can I take photos on railway property?

No. It is illegal and dangerous to walk on or along a railway track. In Canada and the United States, railways are private property and individuals trespassing on railway property can face arrest and receive fines. You could also lose your life or a limb while trespassing. Railway tracks should only be crossed at designated, authorized crossings. Crossing tracks at any other location is considered trespassing.

As a general practice, unauthorized photography or filming on railway property is prohibited. A picture might be worth 1,000 words, but no snapshot is ever worth your life.

Who should I contact?

Should you have any further concerns with these matters or any other aspect of CN's operations, please contact the CN Public Inquiry line at **1-888-888-5909**, or via email at contact@cn.ca. A representative will follow up with the appropriate personnel regarding your concerns.

In case of an emergency, you are encouraged to contact the CN Police Service emergency number — **1-800-465-9239, option # 3** — which is posted at every public crossing on our network. This phone number is staffed 24 hours a day, seven days a week.

How do I stay connected with CN?

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TCF



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CN CORPORATE SERVICES

*Our purpose is to grow and support
CN's people, business and reputation*

Our Vision

WE ENGAGE

We embed a stakeholder engagement culture at CN so that stakeholders endorse CN's contributions to society.

WE PARTNER

We make an essential contribution to CN's growth and are recognized internally and externally as strategic partners in identifying, developing and executing CN's business priorities.

WE LEAD

We act with integrity and treat people with respect, always. We inspire a common vision, foster innovation and collaboration. People are developed as exemplary leaders, empowered to succeed, accountable for their actions and recognized for their contributions.



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