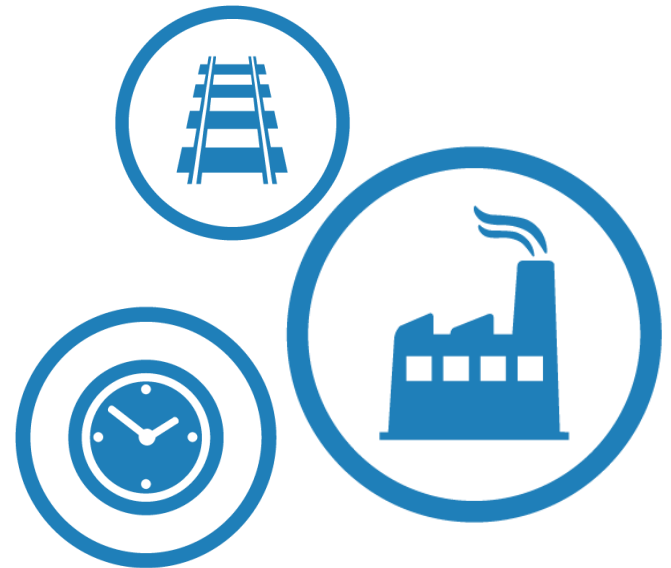




Introducing: Advance Arrival Notification



New Notification Available For You

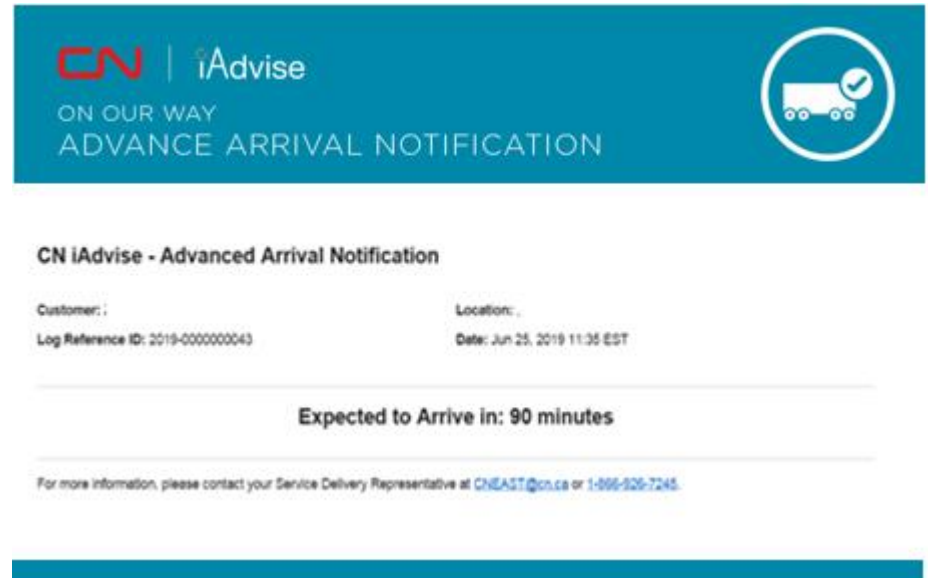
We are pleased to introduce our newest innovation:
Advance Arrival Notification.

What is it?

It is an email notification sent from our crews direct to you, when we are approaching your facility.

How does this help me?

By providing you with a precise time that our crews will arrive at your facility, you can prepare for our arrival so we can handle your business safely and efficiently.



How do I Subscribe to Advance Arrival Notification?

..... Login to the CN One eBusiness site and launch My Rail Service
Don't have access? Register now for CN One at www.cn.ca

..... Select your company and locations
Using the drop-down lists

..... Check the Advance Arrival Notification box to subscribe
Optionally, cc additional email addresses using 'Update Recipients'

..... Repeat the process for each facility you would like to be signed up for
Checking the box saves it automatically

My Rail Service

* Company: * Location:

Email Notifications

Notify me when:

<input type="checkbox"/> Changes to my service schedule	? Update recipients
<input type="checkbox"/> My local service (Work to be completed today)	? Update recipients
<input type="checkbox"/> Exceptions to my local service	? Update recipients
<input type="checkbox"/> Temporary outages or disruptions affecting my traffic	? Update recipients
<input checked="" type="checkbox"/> Advance Arrival Notification	? Update recipients



All Email Notifications Available



Temporary Outage / Disruption
Mainline issues affecting your traffic –
emailed shortly after incident occurs



Local Service Notification
What is being delivered today - emailed
1-2 hours before your assignments starts



Service Exception Notification
Timely recovery planning – emailed after
your assignment is complete and reported



Advance Arrival Notification
Email sent to tell you a precise time we
will arrive at your facility

Make sure you are subscribed to all our notifications to maximize your visibility into your shipments

1

Log into CN One
at www.cn.ca

2

Launch my Rail Service in
the Track- Carload
Shipments section

3

Select your company and
location – don't forget to
do this for all your
locations

4

Check off each
notification, make sure
you register for all
notifications

5

Add additional recipients
if you would like others
to receive these
notifications

