



General Procedures – Picking Up Shipments from the terminal

CN must have received a completed Bill of Lading prior to releasing inbound traffic from the destination terminal.

- At the conclusion of the ingate process, *Speed Gate* prompts drivers delivering equipment to the terminal to advise whether they are picking up equipment from the terminal.
- Drivers bobtailing to the terminal will be prompted by the *Speed Gate* to advise whether they are picking up equipment at the terminal.
- Guided by the gatestand prompts, the driver inputs the initials and number of the unit to be picked up, and the pick-up number (if required.)
- The *Speed Gate* ensures the driver is eligible to pick up that unit.
- The gatestand will print a transaction ticket for the driver.
- After the requested unit has been picked up, the driver will pass through a portal at the outgate. The driver pulls through the portal at a speed not exceeding 25 km/hr. The driver must not enter the portal until sufficient distance exists to operate completely through the portal.
- The driver places the registered finger on the biometric reader to provide positive identification.
- Guided by the gatestand prompts, the driver inputs the unit initials and number. The driver's input is validated by Optical Character Recognition software. If the equipment's (container and chassis or trailer) identifying marks are obscured such that the Optical Character Recognition software cannot identify the equipment, the unit will be delayed waiting for operator intervention.
- Once the *Speed Gate* confirms the driver is taking the correct unit, the gate arm will raise and the driver may leave the terminal.
- Two-way voice communication is available between the gatestand and the gate operator in the event the driver requires assistance.