Mobile App Installation and Registration Procedures
ModalPass App Requirements

- Previous registration in the gate system (AGS) at your local CN terminal
- Valid email address and driver’s license number
- A data or Wi-Fi enabled Apple or Android mobile phone* with email access

*Tablets and/or computers cannot be used

Please note that you will still need to have all gate data requirements including: Waybilling, reservations, and bookings in order to use this app.
CN Mobile App Installation

**BE SURE WI-FI OR DATA IS TURNED ON**

1. Google Play or Apple App Store
   - Search for Modalpass.
   - App will display the GE logo.

2. Email with Google Play or Apple App Store link
CN Mobile App Installation

**BE SURE WI-FI OR DATA IS TURNED ON**

3. Select the GE ModalPass App
   ➤ Press Install

4. Select OPEN after installation
CN Mobile App Registration

**YOU MUST BE REGISTERED IN THE CN GATE SYSTEM BEFORE YOU CAN REGISTER FOR MODALPASS**

Get Started:

- Select Not Registered?
- Fill in the highlighted requirements
- Enter a valid email address
- Email address will be your login name for ModalPass App
- Password must be 8 – 14 characters long and contain at least one numeric, one upper case alphabet, and one special character
CN Mobile App Registration

** YOU MUST BE REGISTERED IN THE CN GATE SYSTEM BEFORE YOU CAN REGISTER FOR MODALPASS **

Security questions setup

- 3 security questions are required to verify your identity when password reset is required
- Turn your phone sideways if unable to read the entire question

Select a challenge question

Challenge Question 1 *

Challenge Answer 1 *

Challenge Question 2 *

Select a challenge question

What was your childhood nickname?
What is the name of your favorite childhood friend?
What was the name of your elementary/primary school?
CN Mobile App Registration

** YOU MUST BE REGISTERED IN THE CN GATE SYSTEM BEFORE YOU CAN REGISTER FOR MODALPASS **

Privacy Statement acceptance:

- Select CN as your railway
- Read the privacy statement

GE Transportation's ModalPass application allows drayage company drivers to check-in and check-out to an intermodal terminal in advance, move in and out of sites faster and with better information, provides drivers with paperless gate receipts and facilitates communication from the terminals directly to drivers. Per customer agreement, request or instruction, personal data such as driver license number, email address and name are required to help facilitate the performance of these services, including validating the identity of drivers and providing technical support to them.

- By registering to use ModalPass, you agree to GE’s privacy policy, which can be found at http://www.ge.com/privacy
CN Mobile App Registration

**ENSURE INFORMATION MATCHES INFORMATION PROVIDED DURING CN GATE REGISTRATION**

CN Railroad Registration:

- Information needs to match information provided during CN Gate registration
- Contact the CN gate representatives during next visit to the CN terminal if you have issues to register for ModalPass
- Fill the required information:
  - Driver’s License Number – no special characters, no dashes
  - Driver’s License province
- Read the terms of service
- Accept
ModalPass registration review and acceptance:

- Email notification will be sent to complete the registration process.
- Click the link in the email to access the GE registration confirmation page.
- Open ModalPass mobile application.
- Email address is your login.

**NOTE:** Rejected registration request means your information didn’t match CN Gate System registration information. Please re-do your registration.
CN Mobile App Sign-on

**ENSURE INFORMATION MATCHES INFORMATION PROVIDED DURING CN GATE REGISTRATION**

Get Started with ModalPass:

- Enter your credentials to sign-on
- Welcome banner presented with the first time sign-on
- Railway, terminal and trucking company is set to your personal defaults
- Tractor ID field blank with the first time sign-on
- Tractor ID mandatory to start pre-gating process
CN Mobile App Sign-on

**BE SURE WI-FI OR DATA IS TURNED ON**

Get Started with ModalPass:

- Please note that you will still need to have all gate data requirements including: Waybilling, reservations, and bookings in order to use this app.